

# INSTALLATION INSTRUCTIONS

## HONEYCOMB SHADES

CORDLESS LIFT SYSTEM

CONTINUOUS CORD LOOP SYSTEM

REMOTELIFT 2.0 SYSTEM






Thank you for your purchase. This shade has been custom built for you from the highest quality materials. To avoid errors and save valuable time, please read these instructions before installing your new shade.

### TOOLS YOU WILL NEED

1. Pencil or Marker
2. Measuring Tape
3. Phillips Screwdriver
4. Carpenter's Level
5. Power Drill
6. Mounting Fasteners



Mounting Surface	Fastener
Drywall, Plaster	Wall Anchors, Expansion Bolts (Not Provided) 
Metal	Sheet Metal Screws (Not Provided) 
Wood	No. 6 Hex Head Screws (Provided) 







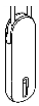


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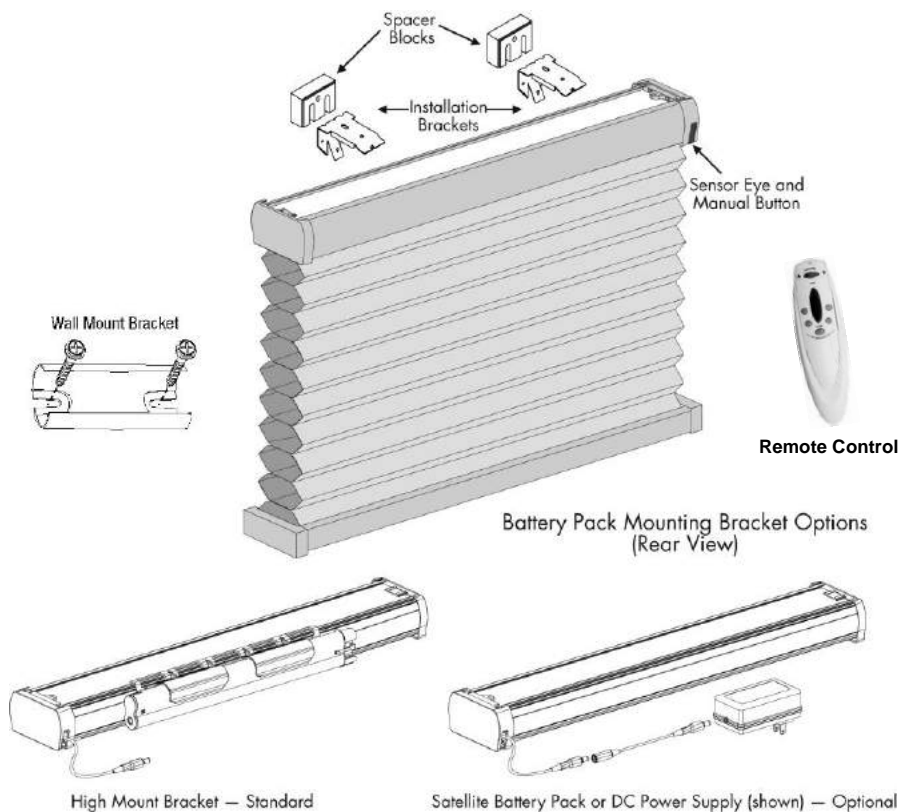
# GETTING STARTED

All the required installation components are wrapped in your package along with these instructions. Check that the parts you have correspond to the parts shown below. *NOTE: Some parts may vary depending upon your chosen shade system or mounting option.*

## PARTS

- Installation Brackets ..... 
- Bottomrail Plug (Cordless Lift shades only) ..... 
- Cordless Lift Handle (Cordless Lift shades only) ..... 
- Cordless Lift Handle Cover (Cordless Lift shades only) ..... 
- Spacer Blocks (optional) ..... 
- Extension Bracket (optional) ..... 
- Cord Tensioner Bracket & Instruction Pack  
(Cord Loop shades only) ..... 
- Hold Down Brackets (optional) ..... 
- Screws ..... 

# REMOTELIFT 2.0 OPTIONAL PARTS

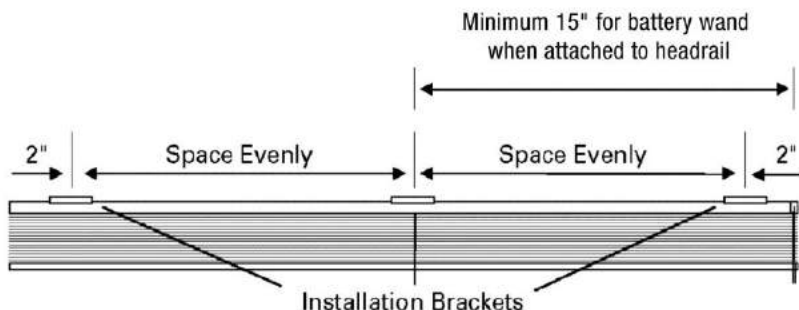


## STEP 1: MOUNTING THE BRACKETS

The installation brackets may be for **INSIDE** or **OUTSIDE** mounts.

**Mounting the brackets level is essential for proper operation of the shade.** Shim the brackets if necessary to achieve a level alignment.

The bracket requirements and placements are the same for inside and outside mounts. Refer to the following spacing diagram and bracket requirement chart. When installing shades with Remotelift 2.0, allow a minimum of 15" from the motor and for the battery wand.



Installation Bracket Requirement Chart

Shade Width	Brackets Required
18" to 38"	2
38-1/8" to 72"	3
72-1/8" to 106"	4
106-1/8" to 140"	5
140-1/8" to 174"	6

## **INSIDE MOUNTS:**

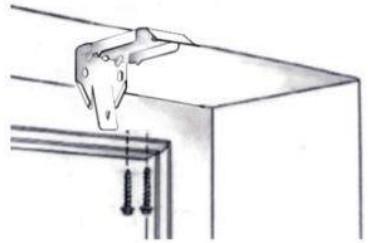
For inside mounts the installation brackets will be screwed in place through the top two holes of each bracket. Refer to the mounting depth chart below.

Minimum Depth	Fully Recessed
3/4"	2-1/8"

Note: Prior to mounting the brackets, add any clearance depth required to avoid obstructions such as window cranks or handles.

### ATTACH THE BRACKETS:

- Screw installation brackets through top two holes to desired window sill location.
- Ensure all brackets are level and aligned.



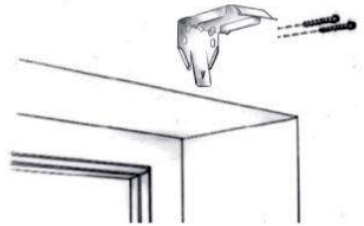
## **OUTSIDE MOUNTS:**

For outside mounts the standard installation brackets will be screwed in place through the two back holes of each bracket. Refer to the minimum surface height chart below.

Minimum Height
1-1/2"

### ATTACH THE BRACKETS:

- Screw standard brackets through two back holes to desired location.
- Ensure all brackets are level and aligned.



### EXTENSION BRACKETS (optional):

- Position the extension brackets to the desired wall location.
- The bracket tops must be aligned and level to one another.
- Mount the extension brackets through the back holes with two screws.
- Attach installation brackets to extension brackets with included screws & nuts.



Note: Use the same holes for all brackets to ensure even projection from the surface.

## STEP 2: INSTALLING THE SHADE

FOR CORDLESS LIFT SHADES (only):

**NOTE:** The cordless lift handle should be installed prior to mounting the shade in the window

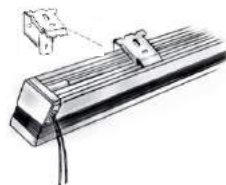
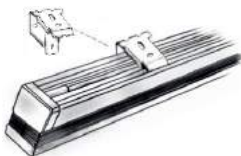
- The shade will have the factory installed plug in the bottomrail.
- If desired, remove the plug and insert the clear plastic handle as shown with “This Side Up” on the top.
- If desired, put the color coordinated cover on the handle.



**NOTE:** The clear plastic handle is not easily removable. Should it become necessary to remove the handle please contact customer service.

MOUNT THE HEADRAIL:

- With the front side of the shade facing you ...
- Tilt the headrail slightly backward to angle the front inside lip to the brackets.
- Rotate headrail back and upward to snap in it into place.

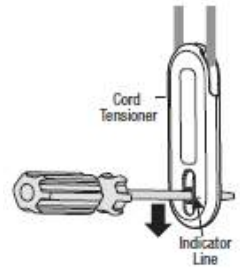


FOR CONTINUOUS CORD LOOP SHADES (only):

## MOUNT AND ATTACH THE CORD TENSIONER

Before doing anything, you must first slide the cord tensioner to the bottom of the cord loop.

- Insert a small screwdriver, punch, or awl through the screw hole at the bottom of the cord tensioner.
- Move the screw hole down to the indicator line to release the safety mechanism.



**WARNING:** It is imperative that the cord tensioner be properly secured to the wall or window frame to reduce children's access to the cord loop. Young children can strangle in cord loops. They can also wrap cords around their necks and strangle.

**CAUTION:** The shade will not operate properly unless the cord tensioner is secured. A [cord tensioner installation kit](#) has been included with your shade. Follow the instructions in the kit to correctly secure the cord tensioner.

**IMPORTANT:** Locate the tensioner as close to the window as possible to minimize accessibility by children and pets. Ensure that the tensioner is not placed in the path of the shade material.

# REMOTELIFT 2.0 INSTALLATION

- Mounting depth will vary depending on the mount type and the fabric pleat size. See the depth chart below for your specific mounting requirements.
- For fully recessed mounting, the fabric will be flush with the front of the window casement, when raised. Typically, fully recessed inside mounting is best for energy efficiency.

## MOUNTING REQUIREMENTS

### With High Mount Bracket & BatteryWand

Inside (IB) & End (EB) Mounts	
Minimum mounting depth	1-1/2"
Minimum mounting depth, flush mount:	2-7/8"
Outside (OB) Mount	
Minimum flat vertical surface	1-1/2"

### With (Optional) Satellite Battery Pack or DC Power Supply

Inside (IB) & End (EB) Mounts	
Minimum mounting depth	3/4"
Minimum mounting depth, flush mount:	2-1/8"
Outside (OB) Mount	
Minimum flat vertical surface	1-1/2"

**IMPORTANT:** The front edges of the installation brackets must be level and aligned.



**WARNING:** Failure to properly align the brackets could result in the headrail releasing from the brackets.

- Center each installation bracket on your marks and mark the screw holes.
- Drill the screw hole using a  $\frac{3}{32}$ " drill bit.

**IMPORTANT:** Use drywall anchors when mounting into drywall. Drywall anchors are not provided.

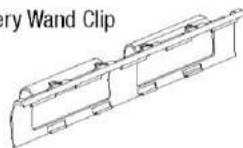
- Use a level to check that the mounting surface is level. If mounting to a heavily textured surface, shim the brackets (not provided), if needed.
- Attach the installation brackets using the screws provided.



## REMOTELIFT 2.0 INSTALLATION

(For DC power supply or satellite battery pack installations, skip this step.)

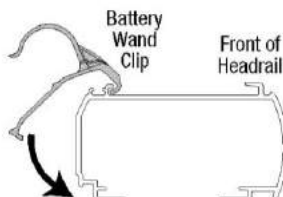
Battery Wand Clip



- Attach the battery wand clip to the headrail.

**IMPORTANT:** Position the battery wand so it will be between installation brackets. A minimum of 15" is needed between installation brackets to accommodate the battery wand.

- Hook the battery wand clip onto the back channel of the headrail.



- Rotate the clip down until it snaps into place



**CAUTION:** Be sure the power cable does not become pinched by the brackets or headrail during installation; damage or overheating of components could result.

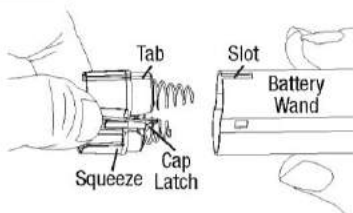
**CAUTION:** Do **NOT** connect the battery wand to the power cable prior to installing the shade.

# REMOTELIFT 2.0 INSTALLATION

## If You Have a Battery Wand or Satellite Battery Pack...

### Install the Batteries into the Battery Wand

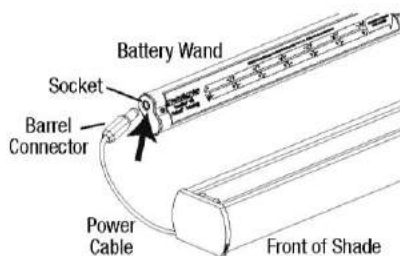
- Squeeze the cap latch to release the cap.
- Remove the cap from the battery wand.
- Install the batteries according to the instructions on the battery wand label.
  - We recommend 1.5V alkaline batteries for use with our battery-powered shades. These will provide approximately one year of operation. Lithium and rechargeable batteries are not recommended.
- Replace the cap.
  - Align the tab with the end of the wand.
  - Press the cap on until it latches.



**IMPORTANT:** If you have a satellite battery pack, refer to instructions for installation of the wall mount bracket.

### Plug the Power Cable into the Battery Wand

- Plug the barrel connector on the power cable into the socket on the battery wand.

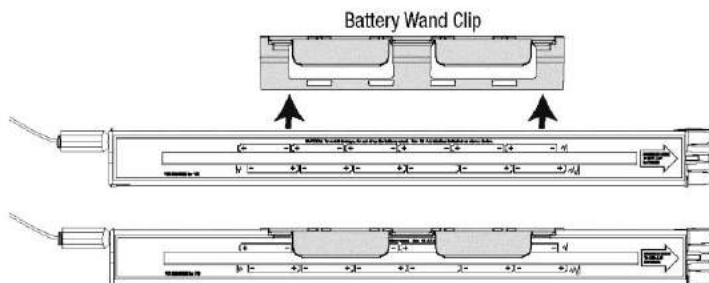


# REMOTELIFT 2.0 INSTALLATION

## Install the Battery Wand into the Battery Wand Clip

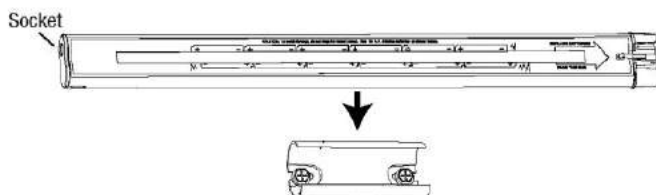
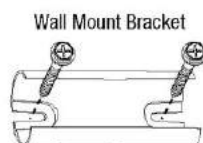
- Align the battery wand with the label toward the back of the headrail (away from the window).
- Push the battery wand straight up into the clip until it snaps into place. Check to make sure the battery wand is secure.

**CAUTION:** Be sure the cables do not become pinched by the battery wand clips during installation. Damage or overheating of components could result.



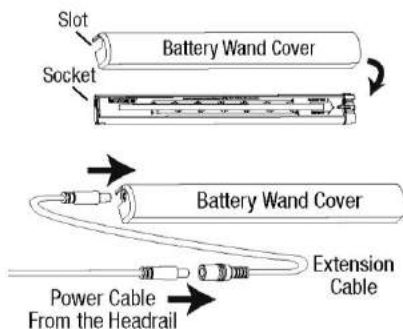
## To Mount the Satellite Battery Pack...

- Decide where you want to mount the bracket. A satellite battery pack may be mounted in any orientation.
- Mark the screw holes.
- Drill the screw hole using a  $\frac{3}{32}$ " drill bit.
- Remove the backing from the double-sided tape. Press the bracket into place.
- Attach the bracket using the screws provided.
- Position the battery wand so the power cable is easily connected to the socket.
- Snap the battery wand into the bracket.



# REMOTELIFT 2.0 INSTALLATION

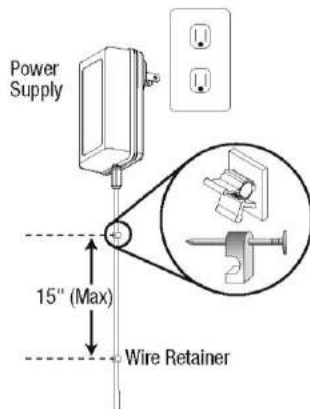
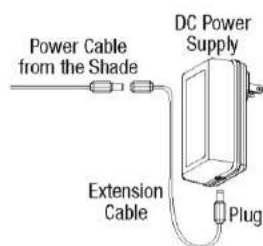
- Replace the cover with the slot aligned to the socket in the battery wand.
- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the socket in the battery wand.



## If You Have a DC Power Supply...

### Connect the Power Supply

- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the DC power supply.
- Plug the DC power supply into a standard outlet.
- Secure the power supply cable using wire retainers (not supplied). If hiding the cable behind the shade, make sure it does not impede the operation of the shade.
- Space the wire retainers approximately 15" apart along the power supply cable, as shown.



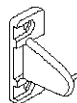
**WARNING:** Keep cords and small parts out of the reach of children. They can wrap cords around their necks and STRANGLE. They can also put small parts in their mouths and CHOKE.



**WARNING:** Electric shock and/or a fire hazard may occur, if not properly installed.

## STEP 3: ATTACH HOLD-DOWN BRACKETS (OPTIONAL)

- Lower the shade and place the hold down pins into the bottom rail end caps.
- Mark the hold down bracket locations on the mounting surface.
- With the brackets level, attach them using two screws.



## STEP 4: OPERATING THE SHADE

### CONTINUOUS CORD LOOP shades

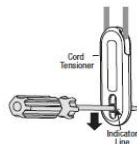
TO RAISE AND LOWER THE SHADE:

- Pull down on the **cord loop** to raise and lower.
- One side of the loop will raise the shade and one side will lower it.
- If the same cord is continuously pulled after lowering, the shade will begin to rise.

NOTE: Don't raise shade any higher than it was intended to go. If shade doesn't raise evenly, in most cases lowering it completely will allow cords to re-align on the spool.



**CAUTION:** The shade will not operate properly unless the cord tensioner is secured. A cord tensioner installation kit has been included with your shade.



### CORDLESS LIFT shades

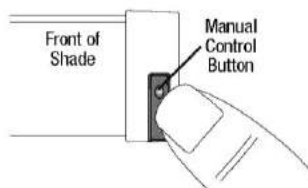
TO RAISE AND LOWER THE SHADE:

- Hold the handle in the center portion of the bottomrail to ensure level movement.
- Wider shades may have 2 handles evenly positioned within hands reach along the center portion of the bottomrail to ensure level movement.
- Lower the shade by gently pulling downward to the desired position.
- Raise the shade by gently pushing upward to the desired position.

## Test the Shade Using the Manual Control Button

Testing the shade with the manual control button will allow you to ensure that the motor and power source are working correctly.

- Press the manual control button on the bottom of the end cap to test operation.
  - Press the button to alternately lower, stop, and raise the shade.



**CAUTION:** When raising the shade for the first time, observe how the fabric stacks. It should stack up evenly. If the bottom rail is not level, the shade starts to rub against either window jamb, or if the shade height is incorrect, immediately stop the shade. See *Adjust the Bottom Rail and Shade Height*.

## Reset the Shade

### Using the Manual Control Button

The following steps will restore your shade to the factory settings, clearing limit and intermediate stop settings.

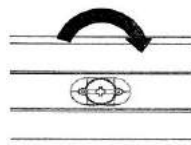
- Press and hold the manual control button for 6+ seconds (see illustration above to identify the button). The shade will begin to move, then stop. The shade will jog slightly to indicate that all stops have been cleared.
- Lower the shade completely. This sets the lower motor limit.
- Raise the shade completely. This sets the upper motor limit.

## ADJUSTING THE SHADE

- Raise and lower the shade several times.
- If the length is incorrect or the bottom rail is not level, use the following steps to correct.

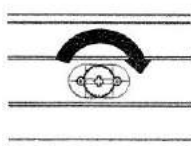
### BOTTOM RAIL SHADE ADJUSTMENT:

- Lift bottomrail on the side to be adjusted. This will take the weight off the cord.
- Use a screwdriver or dime.
  - Turn screw clockwise to lift that side of the shade
  - Turn screw counter clockwise to lower that side of the shade
  - Half a revolution is  $\frac{1}{4}$ " adjustment (maximum adjustment is  $\frac{1}{2}$ " )



### INTERMEDIATE RAIL SHADE ADJUSTMENT:

- Lift intermediate rail on side to be adjusted. This will take the weight off the cord.
- Use a screwdriver or dime.
  - Turn screw clockwise to lift that side of the rail
  - Turn screw counter clockwise to lower that side of the rail
  - Half a revolution is  $\frac{1}{4}$ " adjustment (maximum adjustment is  $\frac{1}{2}$ " )



## TROUBLESHOOTING

### THE SHADE WILL NOT SNAP INTO THE INSTALLATION BRACKETS.

- Check that the installation brackets are aligned and level.

### THE SHADE IS HARD TO RAISE OR LOWER, OR WILL NOT RAISE OR LOWER.

- Shades cannot be forced into tight inside mount window openings. If an inside mount, check that the shade is installed correctly. Make sure there is clearance between the ends of the shade and the window casement.
- Check that the installation brackets are level. Shim to level, if necessary.
- If hold-down brackets are used, make sure they have been released.
- Make sure the fabric is not caught.

### THE SHADE RAISES OR LOWERS UNEVENLY OR THE BOTTOM RAIL IS UNEVEN.

- Check that the window is square by measuring the diagonals.
- Check that the installation brackets are level. Shim to level, if necessary.
- Adjust the cords under the bottom rail (see “Adjusting The Shade” above).

### THE CORD TENSIONER GRABS ONTO THE CORD UPON OPERATION.

- Check that the cord tensioner is mounted properly. Reinstall, if necessary. Refer to the Universal Cord Tensioner Installation Instructions included with your cord loop shade.

### IMPORTANT INFORMATION REGARDING CORDLESS SHADE OPERATION.

- Daily operation of shade will ensure that it performs at its optimal level.
- If the shade is in the lowered position for an extended period of time, extra care needs to be taken when raising the shade. The fabric will relax and may resist lifting. This is a natural occurrence with all fabric shades. When lifting, you may notice the billowing (falling out) toward you. This is temporary and can be corrected by slowly raising the shade completely and then operating several times. This allows the fabric to go back to its pleated state, and the shade will operate as designed.
- If shade has been in the fully raised position for an extended period of time, it may have a tendency to “spring back” above the desired length of the shade. This is temporary and can be corrected by completely raising the shade and operating several times.
- Operating the shade with the handle(s) provided is recommended so that the shade is balanced when raising and lowering.
- RemoteLift 2.0 – see Operating Instructions Guide.



## CLEANING INSTRUCTIONS

Honeycomb shades are made of an anti-static, dust resistant fabric which repels dirt and dust. For most of these fabrics, the following options are available if your shade needs cleaning.

**DUSTING:** Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

**VACUUMING:** Use a hand-held vacuum with low suction for more thorough dust removal.

**SPOT CLEANING:** Use the following steps for spot cleaning: (1) Prepare a solution of warm water and mild dishwashing detergent. (2) Dampen a clean cloth in the solution and ring it out. (3) Dab the spot with the dampened cloth until it is gone. **DO NOT RUB THE FABRIC.** (4) Allow the shade to dry in the completely lowered position.

**CAUTION:** Avoid creasing Blackout fabrics during cleaning.

**DEEP CLEANING:** Use the following steps for deep cleaning: (1) Immerse shade in basin or bathtub filled with warm water and mild detergent. (2) Rinse with clean water. (3) Fully raise shade and tilt to eliminate excess water, (4) Reinstall damp shade, lower it, and let it dry completely.

**CAUTION:** Do not immerse Blackout fabrics. Do not immerse the headrail or any fabric-wrapped rail.

**ULTRASONIC CLEANING:** Standard shades, except those made with Blackout Lining can be ultrasonically cleaned by a professional.

- Specify that a mild detergent be used.
- Never immerse the headrail or any fabric-wrapped rail in the solution.
- Dry the shade completely in the lowered position.

**CAUTION:** Do not ultrasonically clean Blackout fabrics. Do not immerse headrail.



## SAFETY NOTES

**CORD LOOP SHADES:** Young children can STRANGLE in cord loops. They can also wrap cords around their necks and STRANGLE.

CHILD SAFETY



- Always keep cords out of the reach of children.
- Move cribs, playpens and other furniture away from cords. Children can climb furniture to get to cords.
- Attach the cord tensioner to the wall or window casement. See “Attach The Cord Tensioner” under STEP 2 – INSTALLING THE SHADE.

## WARNING



Young children can STRANGLE in cord and bead chain loops. They can also wrap cords around their necks and STRANGLE.



- Always keep cords and bead chains out of children’s reach.
- Move cribs, playpens and other furniture away from cords and bead chains. Children can climb furniture to get to cords.
- Attach tension device to wall or floor. This can prevent children from pulling cords and bead chains around their necks.

### CANADIAN RESIDENTS ONLY:

For more safety information  
call 1-866-662-0666 or go to  
[www.healthcanada.gc.ca/blindcords](http://www.healthcanada.gc.ca/blindcords)

## WARRANTY INFORMATION

Lifetime Limited Warranty covering our Custom Made Shades

We extend this lifetime limited warranty to the original purchaser. This warranty applies only to manually operated Custom Products properly installed in the window, door or interior area for which they were intended. Installation of the product must be in accordance with accompanying instructions. The product cannot be modified. It is the purchaser's responsibility to maintain and clean the product in compliance with the instruction provided. The product must be used only in the window for which it was purchased. Damage to the product resulting from misuse, abuse, direct exposure to salty air or discoloration due to sunlight or the passage of time is not covered by this warranty.

This warranty does not apply to conditions caused by normal wear and tear upon the product. This warranty is exclusive and in lieu of all other obligations, liabilities or warranties. In no event shall the Manufacturer be liable for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

In the event of a defect under this warranty, we will repair or replace the product, at our option, provided it is returned to our store. Our warranty obligation excludes shipping charges and labor costs for measuring and installation. Repairs will be made with like or similar parts. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Notes: Motorization Systems are warranted for five years from the date of purchase. Specialty Blinds and Shades are warranted for one year from the date of purchase.

This warranty does not apply to Commercial Orders.