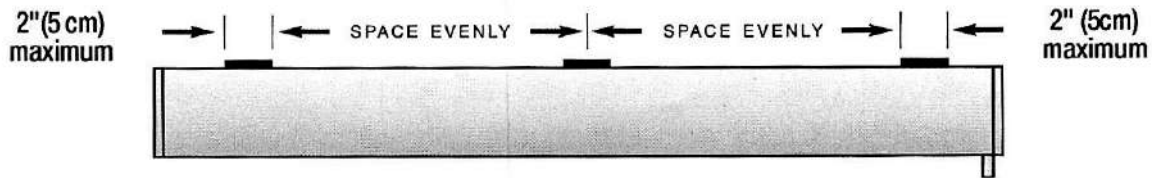


CURVED OR SQUARE CASSETTE

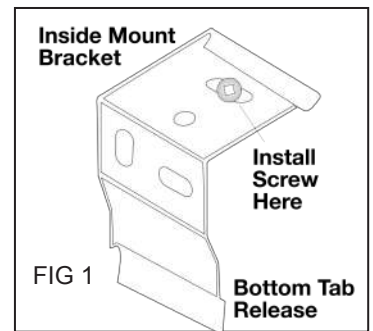
1 Install brackets no further than 2" from each end of the cassette. On wide shades, space the additional bracket(s) at equal intervals. Please see section 2 for inside mount and section 3 for outside mount. Ensure brackets are even and in a straight line.



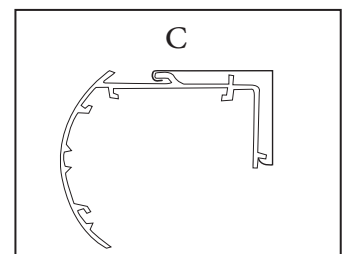
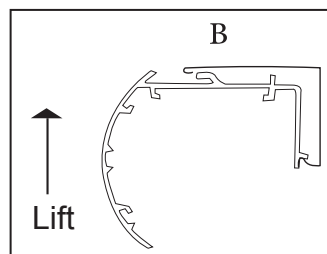
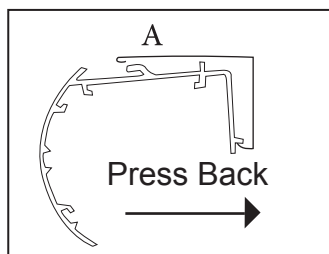
2 INSIDE MOUNT

Install screw provided in the front top oval slot only. Do not install screws in both slots. See Fig. 1. Ensure the back of the bracket is a minimum of ¼ an inch away from any obstructions. This allows the bottom tab to flex and snap into cassette.

NOTE: Screws provided are for installation into wood only. Should you require alternate screw, please use a screw with a low-profile head (Truss Head). Using a screw with a high-profile head (Pan Head) may interfere with installation.



INSTALL CASSETTE INSIDE MOUNT. Ensure hands are clean before installation. Place the back lip of cassette onto the bottom tab of inside bracket as per line drawing "A". Press the cassette back and lift cassette to engage the top lip of the cassette as per line drawing "B". The completed install should be as per line drawing "C".

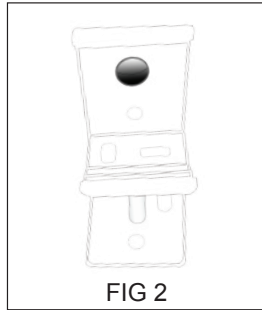


⚠ WARNING

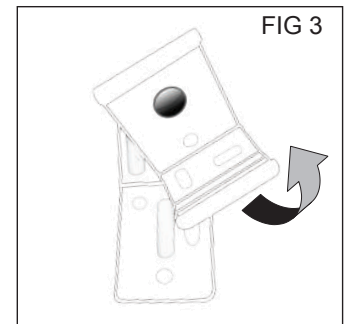
STRANGULATION HAZARD - Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

3 OUTSIDE MOUNT BRACKETS

Outside Brackets comes with an “L” shaped angle which is assembled with a spring clip. (See Fig 2).



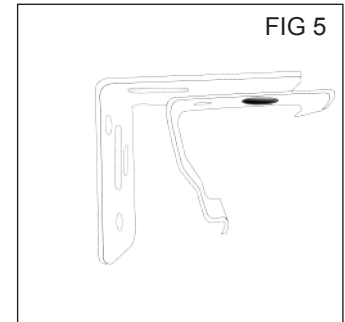
Swivel the spring clip (See Fig 3), in order to access the angle portion of the bracket.



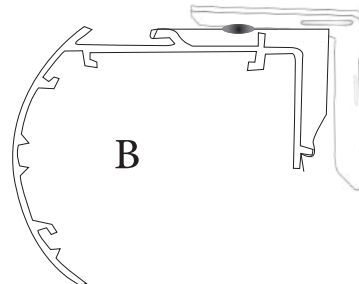
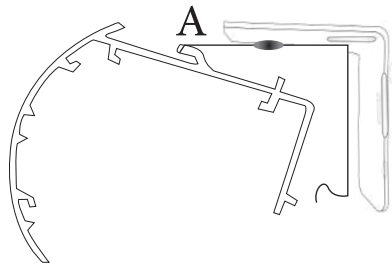
You are now ready to install bracket (See Fig 4). Install screws provided in the top and bottom holes.



Once screws are in place, swivel the spring clip back into position (See Fig 5). You are now ready to install your shade.



INSTALL CASSETTE OUTSIDE MOUNT: Position the top middle lip of cassette along all brackets as per line drawing “A” to front lip of bracket. Twist and push up until the back lip of the extrusion engages and snaps into place with back bottom tab of bracket. See line drawing “B”.



4 OPERATING AND FINAL INSTALL OF SHADE.

NOTE: If shade is ordered with operating chain:

Your shade comes with a Health Canada compliant chain shroud and chain Hold Down. These should not be removed and must be installed. See attached Hold Down Install Instructions.

MANUAL CHAIN OPERATED ROLLER SHADE: Please follow the note above to ensure safety. Move your Hold Down slightly forward so that it does not interfere with the operation of your shade. Your shade comes with chain on either the right or left as chosen. One side of the chain raises the shade and the other side lowers the shade. Do not keep pulling the chain on one side only. This will affect the operation of shade.

5 TO REMOVE A SHADE: You will need a wide flat screwdriver for removal. Place the flat end of the screwdriver between the bottom tab release and cassette. Pry/twist screwdriver so that the spring tab releases from the cassette. Do this for all brackets. It is recommended another person be there to help depending on the width of shade.

⚠ WARNING

STRANGULATION HAZARD - Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

CHAIN TENSION DEVICE

Installation Instructions



RB91-1338-xxx110
 RB91-1338-xxx210
 RB91-1338-xxx310

CHAIN TENSION DEVICE Installation Instructions

GETTING STARTED

IMPORTANT: The included screws can be screwed directly into wood. When attaching to drywall or metal, use anchors that are designed for such substrates. See your hardware store or supplier for guidance on appropriate anchors for your substrate.

TOOLS NEEDED:

- Pencil
- Phillips head screwdriver
- Tape measure
- Power drill

PARTS INCLUDED:



2 LARGE SCREWS



2 SMALL SCREWS



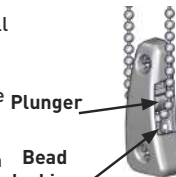
BRACKET
 Select option that suits installation

STEP 1: POSITION TENSION DEVICE

The tension device must be installed to make the shade fully operable.

PROCEDURE: To begin installation, first slide the tension device to the bottom of the bead chain.

While holding the tension device in one hand, pull the plunger away from the bead chain with the other hand. Lift the bead chain out of the bead locking groove and slide the tension device to the bottom of the chain loop.



Pull the tension device down until the bead chain is fully tensioned (plunger will be at the top) and then move the tension device up approximately 1/8" (3mm).

Mark the screw hole locations on the wall with a pencil.



STEP 2: MOUNT TENSION DEVICE

GENERAL NOTE: If mounting into wood, pre-drill screw holes and then install the tension device using the 2 large screws provided.

If not securing into wood, use appropriate anchors for the substrate and follow anchor manufacturer's instructions.

USING A BRACKET: Align the mounting bracket sight holes with the pencil marks and fix the bracket.

Press the tension device onto the mounting bracket posts. Carefully install the 2 small screws provided, through the tension device into the mounting bracket using a Phillips head screwdriver.

DO NOT OVER-TIGHTEN.

INSIDE MOUNT



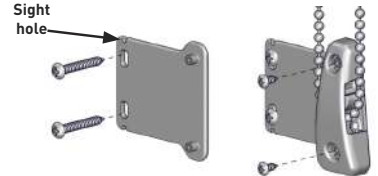
OUTSIDE MOUNT



FLOOR MOUNT



SIDE MOUNT



FLOOR MOUNT INSTRUCTIONS:

Securely fix the floor mount bracket to desired location.

Assemble with chainhold & chain.

Adjust the length of the bead chain so that the plunger is 1/8" (3mm) below its top position. Adjust chain length by removing balls and reassemble with pliers or a chain connector (sold separate).

Motorized Blind Remote Instructions

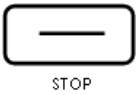
DD2702H Remote - 15 Channel



IMPORTANT READ ME FIRST

1. The delay time between buttons is within 6 seconds. If there is no input within 6 seconds, the remote will exit the current setting procedure
2. The motor will jog and beep as a hint. Continue programming after the hint.

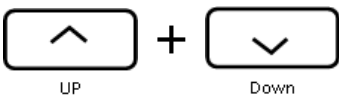
1 Pairing



STOP

Apply power to motor (1 jog and long beep once), within 7s, press STOP for 2s (2 jogs and 3 beeps), the motor has been paired successfully

2 Switching Rotating Direction (Optional)



UP

Down

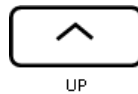
If the UP button is pressed, but the screen goes down, you will need to complete this step

Press and hold the UP and DOWN buttons simultaneously for 2s, motor will jog once and rotation will be switched successfully

*The motor needs to be in the reversing operation without limits

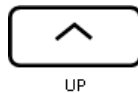
3 Setting Upper and Lower Limits

UPPER LIMIT



UP

Move the screen up to the desired upper limit



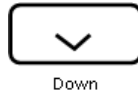
UP



STOP

Press and hold UP + STOP simultaneously for 2s (2 jogs, 3 beeps) upper limit

LOWER LIMIT



Down

Move the screen down to the desired lower limit



Down

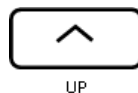


STOP

Press and hold DOWN + STOP simultaneously for 2s (2 jogs, 3 beeps) Lower

4 Adjusting Limits

Adjust Upper Limit



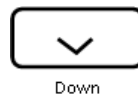
UP



STOP

Press and hold UP + STOP simultaneously for 5s (1 jog, 1 Long beep) Repeat step 3

Adjusting Lower Limit



Down

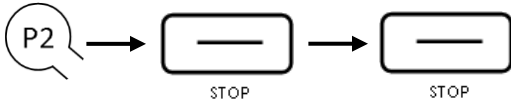


STOP

Press and hold DOWN + STOP simultaneously for 5s (1 jog, 1 Long beep) Repeat step 3

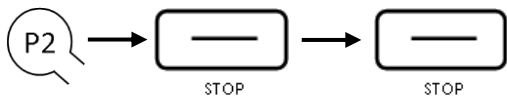
5 Preferred Position

Set Preferred Position



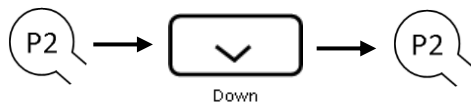
Check that both upper and lower limits are set. Operate the screen to the desired preferred position. Press P2 (1 jog and 1 beep), press STOP (1 jog and 1 beep), press STOP again (2 jogs and 3 beeps), preferred position is now set

Remove Preferred



Press P2 (1 jog and 1 beep), press STOP (1 jog and 1 beep), press STOP again (1 jog and 1 Long beep), preferred position is now deleted

6 Delete All Limits



Press P2 (1 jog and 1 beep), Down and 1 beep), P2 (2 jogs and 3 beeps), all limits are now removed

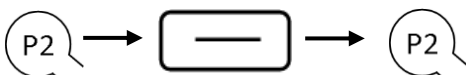
7 Pair / Unpair Additional Remotes



Remote A → Remote A → Remote B

On existing remote, Press P2 (1 jog and 1 beep) Press P2 again (1 jog and 1 beep), then on new remote, press P2 (2 jogs and 3 beeps). New remote is now linked. Repeat for any additional remotes

8 Remove All Remotes



Press P2 (1 jog and 1 beep), STOP (1 jog and one beep), P2 (2 jogs and 3 beeps)

9 Setting Number of Channels

1. Press the LEFT and RIGHT buttons simultaneously, a "C" will appear followed by "15"



2. Press the LEFT arrow to display the desired number of channels to be displayed on the remote



3. Press the Stop Button, a square will appear on the screen, number of channels has been saved



10 Motor Mode Switching



Press P2 (1 jog and 1 beep), UP (1 jog and one beep), UP (1 jog and 1 long beep)

Troubleshooting

Issue – Possible Cause	Solution
Motor has no response - No Power or poor wire connection	Check power and connections
Motor has no response - Remote battery low	Replace Battery
Motor has no response - RF Interference	Check motor antenna, check for other RF source interference
Motor has no response - Out of remote control range	Move remote closer to unit
Remote can't control single motor - Multiple motors paired to the same channel	Use multi-channel remote to control multiple screens or single channel per screen
Motor starts slow or makes loud noise - Incorrect installation or overload	Verify installation is correct and level
Motor stops during travel - Motor has reached limit	Adjust limits
Motor stops during travel - Run time exceeds 4 minutes	Allow motor to cool to reset the internal thermal fuse
Screen does not reach lower limit or goes too far into the housing – Screen has re-wrapped itself	Remove hood and check for re-wrap, break limits if needed to relieve re-wrap

15 CHANNEL REMOTE QUICK START INSTALL GUIDE

This guide will help you set up and use your remote control.

For full programming instructions, refer to the complete user manual.

1. Install the Batteries

- Open the back cover.
- Insert 2 AAA batteries (3V).
- Close the cover securely.

If the remote becomes weak or the range is short, replace the batteries.

2. Select the Channel (Multi-Channel Models Only)

- Press CH+ or CH-.
- Choose the channel number for the blind you want to control.

Only the selected channel will move.

3. Basic Operation

UP – Raises (opens) the blind.

DOWN – Lowers (closes) the blind.

STOP – Stops the blind at any position.

JOG UP / JOG DOWN – Moves the blind slightly for fine adjustment.

4. Lock / Unlock Remote

You can lock the buttons to prevent accidental use.

When locked:

- Buttons will not send signals.
- LED will not flash.

Repeat the same process to unlock.

5. LCD Models (If Applicable)

Screen may display:

- Active channel number
- Battery level
- Motor battery status
- Opening percentage (0–100%)

Some models allow setting favorite positions.

Operating Range

- Up to 35 m (indoor)

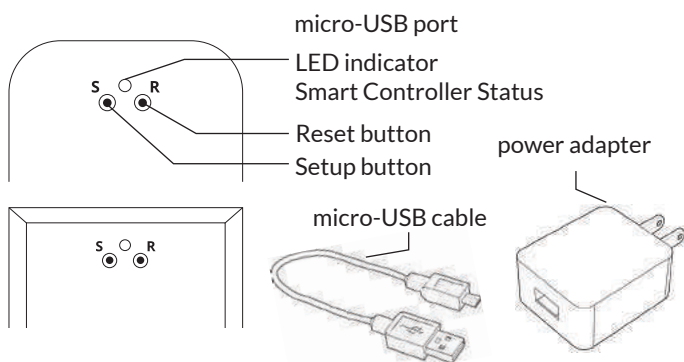
Important Safety & Care

- Do not expose to water.
- Do not drop or strike the remote.
- Do not mix battery types.
- Dispose of used batteries properly.

SETUP CODE CODE DE CONFIGURATION


SBCAN

Getting to know your Smart Controller



Smart Controller Status:
Flashing blue - Hotspot available
Flashing green - Connecting to the WiFi network
Pulsing cyan/blue-green - Connected to the Internet

Getting Started

- 1 Download the Neo Smart Blinds app**


Download the app to your phone or tablet by searching **Neo Smart Blinds** on Google Play or the App Store.
Note: Do not install Neo Smart Blinds Blue
- 2 Plug in your Smart Controller in reach of your home WiFi**

Choose a place not too far from your home router or a place you know has good WiFi signal strength. You will be able to change its location after, if necessary.
- 3 Create an account and choose the setup code written on the cover**

After opening the app, tap on Create one to create a new account. Enter a valid email address and choose a password, select the region time zone from the place where the Smart Controller will be located. Choose the setup code written in the cover and tap on Register.
- 4 Follow the app step by step to add the Smart Controller**

Have in hand the home WiFi password. It will be necessary to connect the Smart Controller to the Internet.
Note: Some Android users won't be connected quickly to the hotspot. If it is the case, please wait about 10 seconds before returning to the app. During this time, your device may notify you that the hotspot does not have Internet access, and will prompt you whether you want to remain connected. You need to select the option that will allow you to keep connected before returning to the app.

System requirements

- A strong WiFi signal (3 bars or more) in the location where you will setup your Smart Controller.
- The Smart Controller only supports 2.4GHz WiFi (IEEE 802.11b/g/n), not 5GHz. WiFi security needs to be set to WPA-PSK or WPA2-PSK.
- A smartphone or tablet running Android 5.0 (Lollipop) or higher, or iOS 8 or higher is needed.

Troubleshooting

The home WiFi doesn't appear in the step 4

Try rescanning, if the problem persists, you will need to reposition the Smart Controller to a place with stronger WiFi signal. In this case, exit the process (tap on the menu, then tap Your Rooms), replace the Smart Controller and start over.

The Smart Controller LED in the bottom is not blinking blue

The process fails in the last step

Press the S button for 10 seconds, then press the R button once and start over. Pay special attention when typing the WiFi password.

Need more help?

Visit neosmartblinds.com/smartcontroller for detailed instructions about how to use the app and troubleshooting.

Integrations

Smart home devices

Visit neosmartblinds.com/smartcontroller-integrations for detailed information about connecting to Amazon Alexa, Google Home and other systems.

Control4

Please send an email to tech@neosmartblinds.com with your name, your email and your company's name. This information is necessary to always send to you any further driver update.

Legal Information

FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Contains transmitter module FCC ID: COFWNMNB11

To comply with FCC/IC RF exposure limits for general population/ uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

IC

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- This device may not cause interference; and
- This device must accept any interference, including interference that may cause undesired operation of the device.

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS102 and users can obtain Canadian information on RF exposure and compliance.

Contains transmitter module IC: 10293A-WMNB11

This End equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

