

l'arc de la fenêtre avec un crayor

Montage intérieur: En cas de montage sur du bois, percez des trous pour les vis et installez le tendeur à l'aide des vis Phillips de 1" fournies.

Si vous n'installez pas sur du bois, utilisez les chevilles appropriées conformément aux instructions du

Montage externe: Déplacez le dispositif de tension vers le bas de la chaîne comme ci-dessus. Appuyez ensuite le dispositif de tension sur les poteaux du support de montage. Installez soigneusement les vis à tête Phillips 3/8" fournies à travers le dispositif de tension dans le support de montage à l'aide d'un tournevis cruciforme (NE PAS TROP SERRER !). Tirez le dispositif de tension vers le bas comme ci-dessus et marquez la position du support de montage extérieur avec un crayon. Séparez maintenant le dispositif de tension du support, marquez les emplacements des vis du support avec un crayon et fixez-le avec les vis de 1", puis replacez le dispositif de tension sur le support.

### **NE PAS TROP SERRER!**

Les produits dont le dispositif de tension est endommagé, desserré ou manquant présentent un risque d'étranglement pour les enfants.

- Retirer du service et réparer ou remplacer si le dispositif de tension est endommagé, desserré ou
- Le dispositif de tension doit être solidement fixé au mur ou au sol.
- Les enfants peuvent grimper sur les meubles pour atteindre les cordons.
- Les fixations fournies avec le dispositif de tension peuvent ne pas convenir à toutes les surfaces de montage
- Utilisez des ancrages adaptés aux conditions de la surface de montage.

### Gestion des aveugles

Comment échanger

abaissant la store plusieurs fois.

PIÈCES DE REMPLACEMENT

• Une description du produit

**GARANTIE À VIE LIMITÉE** 

d'origine.

Ce qui est couvert

stores sans corde

5 Années: Tout tissu.

L'usure normale

Ce qui n'est pas couvert

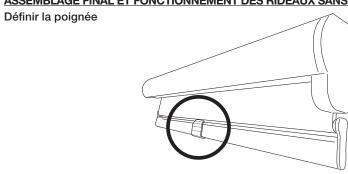
2. Tout produit qui échoue à cause de:

les informations suivantes, si possible:

• Une description de la pièce nécessaire.

Tirez toujours doucement et lentement sur le cordon/la chaîne. Ajustez les bandes de tissu pour contrôler la lumière et l'intimité comme vous le souhaitez. Tirez sur le cordon avant pour relever le store et sur le cordon arrière pour l'abaisser

### ASSEMBLAGE FINAL ET FONCTIONNEMENT DES RIDEAUX SANS FIL



Fixez la poignée en plastique transparent au rail inférieur comme indiqué.

rideaux où le tissu s'enroule dans la pièce, le cordon arrière soulève le rideau.

Les rideaux plus larges nécessitent (2) poignées - pour déterminer la position correcte de chaque poignée, divisez la largeur totale du rideau par 4, puis fixez une poignée à cette distance de

l'extrémité du rail inférieur - saisissez toujours les deux poignées lorsque vous soulevez ou abaissez

- tenez toujours les deux poignées lors de la montée et de la descente du store. Tirez doucement

et lentement sur le cordon dans une direction, le store se lèvera ; Le tirer dans l'autre sens l'abaisse. Sur les rideaux dont le tissu est enroulé contre la fenêtre, le cordon avant soulève le rideau. Sur les

**IMPORTANT** 

Instructions d'utilisation et d'entretien pour nuances sans corde

LIRE ATTENTIVEMENT • Pour maintenir une performance optimale du des ressorts qui font de le store sans corde

fonctionne, soulève et baisse ton store grâce à sa gamme complète de mouvement - tous les

**VA LENTEMENT!** 

Assurez-vous que les poignées du rail inférieur sont correctement positionné comme

décrit ci-dessus (étape 5) - soulevez ou abaissez le store lentement et uniformément, en

gardant le niveau du rail, jusqu'à ce que le store soit positionné comme souhaité.

FONCTIONNEMENT INCORRECT DOMMAGES À LE STORE

• Si vous avez du mal à soulever votre téléphone sans corde store: Si le store est laissée dans

store plusieurs fois pour rétablir le fonctionnement normal. Si le store a été entièrement levée

une position pendant une longue période, il pourrait être nécessaire de lever et baisser le

pour une longue période, il pourrait avoir tendance à retour en arrière (rebond) légèrement

à partir de la position de longueur désirée. Cela peut aussi être remédié en soulevant et en

en utilisant la brosse douce ou le rembourrage attachement. Pour nettoyer les taches, utilisez

Si des pièces de rechange sont nécessaires, appelez le service client. Veuillez vous assurer de fournir

Le produit joint est garanti à l'acheteur initial du détaillant résidentiel tant qu'il reste dans la fenêtre

Durée de vie: Produit entier contre les défauts de fabrication (c'est-à-dire un défaut dans la

• Abuser de • Altérations • Exposition à l'air salin • Nettoyage inapproprié

• Dommages causés par des parasites / insectes / animaux domestiques • Usage extraordinaire • Mauvaise manipulation • Mauvaise opération • Abus

• Mauvaise installation • Mauvaise application • Accident

conception du produit, les matériaux ou la fabrication qui empêche le produit de fonctionner.

3 Années: Cordons, y compris les cordons internes tels que ceux trouvés dans les stores ou les

Pour nettoyer le tissu de le store, utilisez une plume chiffon ou aspirer légèrement

eau tiède (pas chaude!) avec un savon doux humide propre.

• Le modèle complet ou le numéro de catalogue de votre produit

3. Produits de bois naturels qui ont:

- Perte d'intensité de la couleur Variations de couleur, de grain ou de texture
- Déformation des lattes de bois dans les zones très humides
- Coûts associés à:
- Retrait du produit Transport vers et depuis le détaillant
- Enlèvement de l'étiquette de la marque Produit re-mesure Réinstallation du produit livraison • Dommages accidentels ou consécutifs

Dans le cas où il y aurait plusieurs stores / stores dans la même pièce, seul le store / store défectueux

### Signaler les dommages d'expédition:

Si des dommages se sont produits lors de l'expédition, appelez le lieu d'achat et signalez-le dans un délai de 7 jours calendaires. Dans le cas contraire, le crédit de votre produit endommagé pourrait vous

### Pour obtenir du service:

Si vous soupçonnez que ce produit présente un défaut de fabrication ou de fabrication:

• Localiser le ticket de caisse • Appeler le lieu d'achat Aucun retour non autorisé ne sera accepté.

### Remède à la garantie:

### Ce sera votre seul recours en vertu de cette garantie limitée.

S'il s'avère que ce produit présente un vice de fabrication, qu'il s'agisse d'un vice de matériau ou de fabrication, nous procéderons de l'une des manières suivantes:

- Remplacer le produit
- Rembourser le coût du produit

Les couleurs peuvent varier d'un lot à l'autre et peuvent ne pas correspondre exactement aux échantillons ou aux achats précédents.

Les articles abandonnés ou les sélections de couleurs seront remplacés par le produit actuel équivalent le plus proche

Vos droits en vertu de la loi de l'État: Cette garantie limitée à vie vous confère des droits légaux spécifiques. Vous pouvez également disposer d'autres droits qui varient d'un État à l'autre. Certains états n'autorisant pas de limitation de la durée d'une garantie, les limitations ci-dessus peuvent donc ne pas s'appliquer à vous. Aucun agent, représentant, revendeur ou employé non autorisé n'a le pouvoir d'augmenter ou de modifier l'obligation de cette garantie. Cette garantie limitée à vie remplace toutes les versions précédentes.

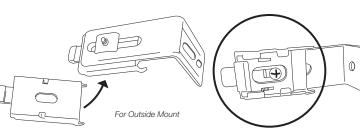
# **AWARNING A MISE EN GARDE**



### STRANGULATION HAZARD —

Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

**RISQUE D'ÉTRANGLEMENT** — Les enfants en bas âge peuvent s'étrangler avec des cordes. Enlevez immédiatement ce produit si une corde mesurant plus de 22 cm devient accessible ou si le contour d'une boucle de plus de 44 cm devient accessible.



these should be spaced evenly between the two outermost brackets. Pre-drill the screw holes

The brackets must be level – use a Spirit Level if necessary to assure proper alignment. Then attach a Mounting Bracket to each Extension Bracket using the nut and bolt pre-attached to each Extension Bracket

To adjust head rail extension, remove the shade from the mounting brackets by pressing on the plastic tabs at the front of each bracket. Then loosen the nut and bolt, and move the mounting brackets forward or backward as preferred.

### Step 4. Securing the Head Rail

CANADA

Part

Screws

Wall Anchors

Screws for Tension Device

for CCO shades only!

Handle for Bottom Rail

for Cordless shades only!

Step 2. Tools Required

Wallboard or Plaster: use wall anchors

between the two outermost brackets.

extension brackets are not used for inside mounts

Step 3. Installation

masonry (not included).

Inside Mounting:

**Outside Mounting:** 

Mounting Brackets

**Extension Brackets** 

for outside mounts

**Zebra Transition Shades** 

Mounting hardware kit includes the following:

Pencil, tape measure, level, screw driver, pliers, step stool, drill.

**INSTALLATION INSTRUCTIONS** 

**Including Continuous Chain Operation & Cordless Options** 

Quantity

3 up to 72" wide

4 up to 94" wide

3 up to 72" wide

4 up to 94" wide

6 up to 72" wide

8 up to 94" wide

6 up to 72" wide

8 up to 94" wide

Your blind may be installed either inside the window frame or outside the window frame.

One bracket should be positioned about 2" to 6" from each end of the head rail.

For wider shades that require 3 or 4 brackets, these should be spaced evenly

Attach each bracket to the inner top of the window opening using the screws provided. Pre-drill the screw holes using a 5/64" drill bit. The

For flush inside mounts, attach the brackets to the head rail first (see drawings and attachment instructions below), and then position the shade in the window opening as desired. Then make pencil marks at the back of

pencil marks, and then screw them in place as described above.

Concrete, Stone, Brick: use a masonry drill bit and anchors or screws specifically designed for

each bracket. Remove the brackets by pressing on the plastic tab. Align the brackets with the

Attach the Extension Brackets to the wall or window framing. One bracket should be positioned

about 2" to 6" from each end of the head rail. For wider shades that require 3 or 4 brackets,

2 (1") Phillips head

2 shades up to 45" wide

2 shades up to 45" wide

4 shades up to 45" wide

4 shades up to 45" wide

2 (%") for Outside Mount

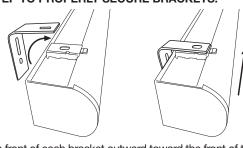
1 shades up to 48" wide

2 shades over 48" wide

Step 1. Check Package Contents Missing part? Call Customer Service.

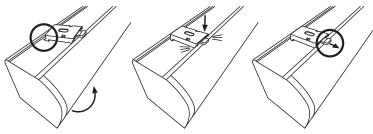
Slide the inner rear of the head rail onto the metal tabs at the back of each bracket, and then push up so that the brackets snap onto the head rail.

### **IMPORTANT FINAL STEP TO PROPERLY SECURE BRACKETS:**



Pull the plastic tab on the front of each bracket outward toward the front of the shade to lock the brackets in place. Use pliers if necessary. Inside-mount is shown for clarity - the procedure is the same for Outside-Mount. Check carefully to assure that each bracket is properly secured.

### FINAL ASSEMBLY AND OPERATION OF CONTINUOUS CHAIN CONTROL SHADES



### Install the Chain Tension Device

The Tension Device must be attached per these instructions in order for your shade to function

Carefully unwrap the control cord/chain and tension device. Cut and remove the zip-tie. While holding the tension device in one hand, pull the plunger away from the bead chain with the other hand. Lift the bead chain out of the bead locking groove and slide the tension device to the bottom of the

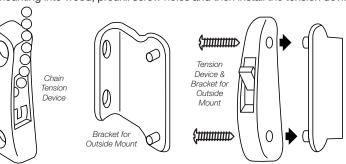
Pull the tension device down until the bead chain is fully tensioned (plunger will be at the top) and then

move the tension device up approximately 1/8".

Part No. MEIN0311 Rev. 1

Mark the screw locations on the wall or window frame with a pencil.

Inside Mount: If mounting into wood, predrill screw holes and then install the tension device using the



### 1" Phillips head screws provided.

If not securing into wood, use appropriate anchors for the substrate and follow the anchor

Outside Mount: Move the tension Device to the bottom of the chain as noted above. Then press the tension device onto the mounting bracket posts. Carefully install the %" Phillips head screws provided through the tension device into the mounting bracket using a Phillips head screwdriver (DO NOT OVER-TIGHTEN!). Pull the tension device down as noted above and pencil mark the position of the outside mount bracket. Now detach the tension device from the bracket, pencil mark the screw locations for the bracket and attach it using the 1" screws, and then reattach the tension device to the

### DO NOT OVER-TIGHTEN!

Products with a Damaged, Loose or Missing Tension Device Pose a Strangulation Risk to

- Remove from use and repair or replace if Tension Device is damaged, loose or missing
- Tension Device must be securely attached to wall or floor
- Children can climb on furniture to reach cords
- Fasteners provided with Tension Device may not be appropriate for all mounting surfaces Use appropriate anchors for mounting surface conditions

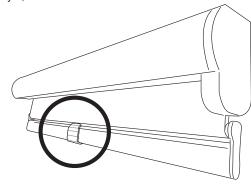
Always pull the cord/chain smoothly and slowly. Adjust the fabric bands to control light and privacy as desired. Pull the front cord to lift the shade, and the rear cord to lower it..

### FINAL ASSEMBLY AND OPERATION OF CORDLESS SHADES

### Attach Handle

Attach the clear plastic Handle to the center of the bottom rail as shown.

Wider shades have (2) Handles - to precisely determine the correct position for each handle, divide the total width of the shade by 4, and then attach one handle that distance from each outside edge of the



bottom rail - always grasp both handles when lifting and lowering the shade.

Pulling the cord smoothly and slowly in one direction raises the shade; pulling it in the other direction lowers it. On shades where the fabric rolls against the window, the front cord lifts the shade. On shades where the fabric rolls toward the room, the rear cord lifts the shade.

### How to Operate

### **IMPORTANT Operating & Care Instructions for Cordless Shades** READ CAREFULLY

• To maintain optimal performance of the springs that make your cordless shade function, lift and lower your shade through its full range of motion – all the way up and down – frequently.

Be sure the bottom rail handles are properly positioned as described above (step 5) - lift

or lower the shade slowly and evenly, keeping the rail level, until the shade is positioned as desired. IMPROPER OPERATION CAN DAMAGE THE SHADE.

• If you have trouble lifting your cordless shade: If the shade is left in one position for a long period of time, it might be necessary to lift and lower the shade several times to restore normal function. If the shade has been fully raised for a long period of time, it might tend to spring-back (rebound)

slightly from the desired length position. This can also be remedied by lifting and lowering the shade

### To clean the shade fabric, use a feather duster or vacuum lightly using the soft brush or upholstery

attachment. For spot cleaning, use warm (not hot!) water with a mild soap to damp clean. REPLACEMENT PARTS In the event that replacement parts are ever needed, you may call Customer Service

Please be sure to provide the following information, if possible:

- The complete model or catalog number of your product A description of the product
- A description of the part needed LIMITED LIFETIME WARRANTY

The enclosed product is warranted to the original residential retail purchaser as long as the product remains in the original window.

Lifetime: Entire product against manufacturing defects (i.e. a flaw in the product design, materials, or workmanship that causes the product to no longer function.

3 Years: Cords, including internal cords such as those found in cordless blinds or shades. 5 Years: All fabric

### **Not Covered**

1. Normal wear and Tear

- 2. Any product that fails due to:
- Abuse Alterations Exposure to salt air Improper cleaning Improper installation Misapplication
- Accident Damage from pests/insects/pets Extraordinary use Improper
- Improper operation Misuse
- 3. Natural Wood Products that have:
- Loss of color intensity Variations in color, grain or texture Warping of wood slats in high humidity areas
- 4. Costs associated with:
- Product removal Transportation to and from the retailer Brand label removal • Product re-measure • Product reinstallation • Shipping • Incidental or consequential damages
- In the event there are multiple blinds/shades in the same room, only the defective blind/shade will be

### To Report Shipping Damage:

If damage occurred during shipping, call the place of purchase and report within 7 calendar days, or

### To Obtain Service:

If you suspect this product has a manufacturing defect in materials or workmanship:

Locate the sales receipt
 Call place of purchase

Any unauthorized returns will not be accepted.

### **Warranty Remedy:**

This shall be your sole remedy under this limited warranty.

If this product is found to have a manufacturing defect in materials or workmanship, we will, at our discretion, do one of the following:

- Repair the product
- Replace the product • Refund the cost of the product

Colors may vary from lot to lot and may not exactly match sample swatches or previous purchases.

Discontinued items or color selections will be replaced with the closest equivalent current product. Your rights under state law: This lifetime limited warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you. No agent, representative, dealer or unauthorized employee has the authority to increase or alter the obligation of this warranty. This lifetime limited warranty supersedes any previous versions.

# **AWARNING MISE EN GARDE**



### STRANGULATION HAZARD —

Cortina de Transición

Incluve Cortinas de Operación de Cadena Continua &

Cantidad

2 cortinas de hasta 45" de ancho

2 cortinas de hasta 45" de ancho

4 cortinas de hasta 45" de ancho

4 cortinas de hasta 45" de ancho

3 hasta 72" de ancho

4 hasta 94" de ancho

3 hasta 72" de ancho

4 hasta 94" de ancho

6 hasta 72" de ancho

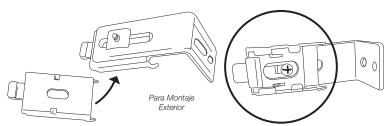
8 hasta 94" de ancho

6 hasta 72" de ancho

8 hasta 94" de ancho

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Fije los soportes de extensión a la pared o marco de la ventana. Un soporte deberá ser colocado entre 2" y 6" de cada extremo del riel. Para cortinas más anchas que requieren de 3 o 4 soportes, estos deberán ser distribuidos equitativamente entre los dos soportes extremos. Perfore los aquieros usando una broca de 5/64"

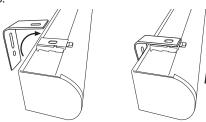
Los soportes deben estar nivelados – use un nivel "Spirit" si es necesario asegurar el alineamiento

Ahora fije los soportes de montaje a cada soporte de extensión usando la tuerca y tornillos que vienen va fiios a cada soporte.

Para aiustar la extensión de los soportes, remueva la cortina de los soportes de montaie presionando la pestaña plástica al frente de cada soporte. Luego afloje la tuerca y tornillo, y mueva el soporte hacia adelante o atrás según lo necesite o prefiera.

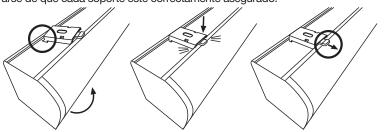
### Paso 4. Aseguramiento del Riel

Deslice la parte posterior interna del riel en las pestañas metálicas al final de cada soporte, luego presione hacia arriba para asegurar el riel en su lugar. Cerciórese cuidadosamente que cada soporte esta debidamente asegurado.



### PASO FINAL E IMPORTANTE PARA ASEGURAR APROPIADAMENTE LOS SOPORTES:

Hale la lengüeta de plástico en el frente de cada soporte hacia afuera hacia el frente de la persiana para bloquear los soportes en su lugar. Utilice pinzas si es necesario. El montaje interior se muestra para mayor claridad; el procedimiento es el mismo para el montaje exterior. Verifique cuidadosamente para asegurarse de que cada soporte esté correctamente asegurado.



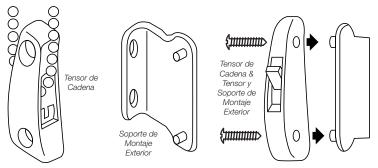
### MONTAJE FINAL Y FUNCIONAMIENTO DE CORTINAS DE CONTROL DE CADENA **CONTINUA**

### Instale el Tensor

Part No. MEIN0311 Rev. 1 ESP

El tensor deberá fijarse de acuerdo a estas instrucciones para que funcione apropiadamente. Desenvuelva el tensor de cadena. Corte y remueva el nudo plástico.

Mientras sostiene el tensor en una mano, hale el émbolo fuera de la cadena con la otra mano. Levante la cadena fuera de la ranura de bloqueo y deslice el tensor al fondo de la cadena. Hale el tensor hacia abajo hasta que la cadena quede totalmente tensada (émbolo queda arriba) y



Montaje Interior: SI se montase en madera, perfore los orificios de los tornillos e instale el tensor usando los tornillos Phillips de 1" proveídos.

Si no se instala a madera, entonces use los tarugos apropiados de acuerdo a las instrucciones del

Montaje Externo: Mueva el dispositivo de tensión a la parte inferior de la cadena como se indica arriba. Luego presione el dispositivo de tensión en los postes del soporte de montaje. Instale con cuidado los tornillos de cabeza Phillips de 3/6" proporcionados a través del dispositivo de tensión en el soporte de montaje con un destornillador Phillips (¡NO APRIETE DEMASIADO!). Tire del dispositivo de tensión hacia abajo como se indica arriba y marque con lápiz la posición del soporte de montaje exterior. Ahora separe el dispositivo de tensión del soporte, marque con lápiz las ubicaciones de los tornillos para el soporte y fíjelo con los tornillos de 1", y luego vuelva a colocar el dispositivo de

Los productos con un dispositivo de tensión dañado, flojo o faltante presentan un riesgo de estrangulamiento para los niños

- Retire del uso y repare o reemplace si el dispositivo de tensión está dañado, flojo o falta
- El dispositivo de tensión debe estar firmemente sujeto a la pared o al piso.
- Los niños pueden subirse a los muebles para alcanzar los cables.
- Los sujetadores proporcionados con el dispositivo de tensión pueden no ser apropiados para todas las superficies de montaje.
- Utilice anclajes apropiados para las condiciones de la superficie de montaje.

Siempre tire del cordón / cadena suave y lentamente. Ajuste las bandas de tela para controlar la luz y la privacidad como desee. Tire del cordón delantero para levantar la persiana y del cordón trasero

### MONTAJE FINAL Y FUNCIONAMIENTO DE CORTINAS INALÁMBRICAS

Fije la manija en plástico transparente al riel inferior como se ilustra.

Cortinas más anchas requieren de (2) manijas - para determinar la posición correcta de cada manija, divida el ancho total de la cortina entre 4, luego fije una manija esa distancia a partir del extremo del riel inferior - siempre agarre ambas manijas cuando levante o baje la cortina.

- agarre siempre ambas manijas al levantar v bajar la persiana. Tire del cable suave v lentamente en una dirección se levanta la sombra; tirando de él en la otra dirección la baja. En cortinas donde la tela se enrolla contra la ventana, el cordón delantero levanta la cortina. En cortinas donde la tela rueda hacia la habitación, el cordón trasero levanta la cortina.

### Cómo Operar

### **IMPORTANTE**

Instrucciones de Manejo y Cuidado para Cortinas inalámbricas LEA CUIDADOSAMENTE

• Para mantener un rendimiento óptimo de los resortes que hacen que su cortina funcione, levante y baje su cortina totalmente - hacia arriba y hacia abajo - frecuentemente.

### DESPACIO!

Asegúrese que las manijas en el riel inferior están posicionadas como se describió anteriormente (Paso 5) - Alce o baje la cortina lenta y uniformemente, manteniendo el riel nivelado, hasta que la cortina llega a la posición deseada. LA OPERACION INCORRECTA PODRIA ESTROPEAR LA CORTINA

- Si tiene problemas levantando la cortina:
- Si la cortina de deja en una posición por un período largo de tiempo, podría ser necesario subir y bajar la cortina varias veces para restaurar su función normal.

Si la cortina ha sido totalmente levantada por un período largo de tiempo, podría tender a rebotar levemente de la posición deseada. Esto también se soluciona levantando y bajando la persiana varias veces

### Limpieza

Para limpiar la tela, use un plumero o aspire ligeramente usando el cepillo blando. Para limpiar manchas use agua templada (nunca caliente!) con una solución jabonosa.

### **PARTES DE REPUESTO**

En caso de que alguna vez necesite piezas de repuesto, puede llamar a el Servicio al Cliente. Asegúrese de proporcionar la siguiente información, si es posible:

- El modelo completo o número de catálogo de su producto
- Una descripción del producto
- Una descripción de la pieza necesaria

### **GARANTIA DE POR VIDA LIMITADA**

Este producto está garantizado al comprador primario y por el tiempo que el producto permanezca instalado en la ventana original.

De por vida: El producto entero cuando haya defectos de manufactura (por ejemplo una falla en el

diseño, materiales o mano de obra que cause que el producto deje de funcionar. 3 Años: Cordones, incluyendo cordones internos como aquellos que se encuentran en persianas inalámbricas o cortinas

### 5 Años: La tela

### No Cubre

1. Deterioro normal

v consecuenciales

será reemplazada

por el producto dañado.

manufactura o materiales

Reparar el producto

compras anteriores.

• Reemplazar el producto

Devolver el costo del producto.

cercana del producto equivalente

**AWARNING** 

accesible.

**A** ADVERTENCIA

STRANGULATION HAZARD —

- 2. Cualquier producto que falla debido a: • Abuso • Alteración • Exposición a aire salado • Limpieza inapropiada • Instalación inapropiada
- Operación inapropiada Accidente Daño causado por insectos/mascotas/pestes Uso extremo
- Manejo indebido Uso Inapropiado o indebido.
- 3. Productos de madera natural que:

Cualquier retorno no autorizado no será aceptado.

discreción, haremos alguna de las siguientes:

• Pierden intensidad del color • Varían de color, grano o textura • Encorvamiento de tablillas en áreas de alta humedad

• Re-medición de producto • Re-instalación de producto • Envío de producto • Daños accidentales

En el evento que varias persianas/cortinas se encuentran en el mismo cuarto, solo la defectuosa

Para Reportar un Daño en el Envío: Si el daño se presento durante el envío, llame al almacén

Para Obtener Servicio: Si usted sospecha que este producto de Phasell tiene un defecto de

Remedio de Garantía: esta será la reparación dentro de la garantía limitada. Si este producto

llegase a tener un defecto de manufactura o defecto en los materiales, nosotros, a nuestra entera

Los colores pueden variar dentro de loa lotes de producción y podrían no emparejar con muestras o

Sus Derechos Bajo la Ley del Estado: Esta garantía le da derechos legales específicos y usted podría

tener otros derechos, los cuales varían según el estado. Algunos estados no aceptan limitaciones o

tiempo de garantías, así que las anteriores limitaciones podrían no aplicarle a usted. Ningún agente, ni

representante, proveedor a empleado desautorizado tiene la autoridad de incrementar o aumentar la

Young children can be strangled by cords. Immediately

remove this product if a cord longer than 22 cm or a

loop exceeding 44 cm around becomes accessible.

pequeños pueden estrangularse con cuerdas. Retire

este producto inmediatamente si se vuelve accesible

una cuerda que mide más de 22 cm o si el contorno

PELIGRO DE ESTRANGULACIÓN — Los niños

de un bucle que mide más de 44 cm se vuelve

obligación de esta garantía. Esta garantía super-sede al cualquier versión anterior.

Los colores descontinuados o selecciones de colores serán reemplazados con la muestra mas

• Ubique el recibo de compra • Llame al lugar donde adquirió el producto

donde efectuó la compra dentro de los 7 días calendario de lo contrario le será negado el crédito

• Remoción del producto • Transporte desde y hacia almacén • Remoción de marca

## Rideau Zébré sans Cordon

Comprend des rideaux à fonctionnement continu en chaîne et option sans fil

Part No. MEIN0311 Rev. 1

### **INSTRUCTIONS D'INSTALLATION**

Étape 1. Vérifiez le contenu de l'emballage

Partie manquante? Appelez le service client.

Le kit de matériel de montage comprend le suivant:

Pièces	Quantité		
Supports de montage	2 rideaux jusqu'à 45" de largeur		
	3 jusqu'à 72" de large		
	4 jusqu'à 94" de large		
Supports d'extension	2 rideaux jusqu'à 45" de largeur		
montage extérieur	3 jusqu'à 72" de large		
	4 jusqu'à 94» de large		
Des vis	4 rideaux jusqu'à 45" de largeur		
	6 jusqu'à 72" de large		
	8 jusqu'à 94" de large		
Ancrages Muraux	4 rideaux jusqu'à 45" de largeur		
_	6 jusqu'à 72" de large		
	8 jusqu'à 94" de large		
Vis pour le tendeur	2 Tête Phillips (1")		
Uniquement pour les rideaux avec CCO!	2 (¾") Pour montage extérieur		
Poignée du rail inférieur	1 rideaux jusqu'à 48" de largeur		
Uniquement pour les rideaux sans cordon!	1 rideaux de plus de 48" de largeur		

### Étape 2. Outils requis



Crayon, mètre ruban, niveau, tournevis, pinces, escabeau, perceuse.

### Étape 3. Installation

Votre store peut être installé soit à l'intérieur le cadre de la fenêtre ou en dehors de la fenêtre Cadre. Panneau mural ou plâtre: utilisez des ancrages muraux.

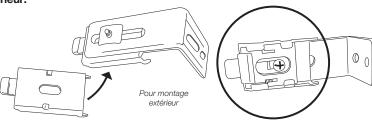
Béton, Pierre, Brique: utiliser une maçonnerie foret et ancres ou vis spécifiquement conçu pour la maçonnerie (non inclus).

### Montage intérieur:

Un support doit être positionné sur 2 "à 6" de chaque extrémité du rail. Pour des teintes plus larges nécessitant 3 ou 4 entre supports, ceux-ci doivent être espacés régulièrement entre les deux supports ultérieurs. Fixez chaque support au sommet intérieur de l'ouverture de la fenêtre à l'aide des vis à condition de. Pré-percer les trous de vis avec un Foret 5/64". Les supports d'extension sont non utilisé pour les montages intérieurs. Pour les fixations intérieures affleurantes, fixez le fixez d'abord les supports à la tête (voir dessins et instructions de fixation ci-dessous), Pour montage intérieur puis placez le store dans le fenêtre ouvrant comme vous le souhaitez. Puis faire traces de crayon au dos de chaque support. Retirez les supports en appuyant sur le bouton languette en plastique. Alignez les supports avec le marques de crayon, puis les visser

### Montage extérieur

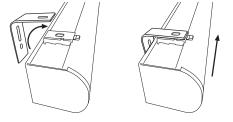
placer comme décrit ci-dessus.



Fixez les supports d'extension au mur ou l'encadrement de la fenêtre. Un support devrait être positionné à environ 2 «à 6» de chaque extrémité du rail de tête. Pour des teintes plus larges qui nécessite 3 ou 4 supports, ceux-ci doivent être espacés uniformément entre les deux extrêmes supports. Pré-percer les trous de vis avec un Foret 5/64". Les supports doivent être de niveau utilisez un esprit Niveler si nécessaire pour assurer une bonne alignement. Ensuite, fixez un support de montage à chaque Support d'extension utilisant l'écrou et le boulon pré-attaché à chaque support d'extension. Pour régler l'extension du rail supérieur, retirez le store des supports de montage par en appuyant sur les languettes en plastique à l'avant de chaque support. Puis desserrez l'écrou et boulon et déplacez les supports de fixation en avant ou en arrière au choix.

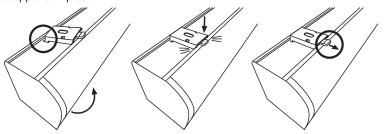
### Étape 4. Fixation du rail supérieur

Faites glisser l'arrière intérieur du rail sur les languettes métalliques à l'arrière de chaque support, puis poussez vers le haut de sorte que le les supports s'enclenchent sur le longeron.



### ÉTAPE FINALE IMPORTANTE À SUPPORTS CORRECTEMENT FIXES:

tirez sur la languette en plastique à l'avant de chaque crochet vers l'extérieur vers l'avant du store pour verrouiller les supports en place.



## <u>ASSEMBLAGE FINAL ET FONCTIONNEMENT DES RIDEAUX DE CONTRÔLE À CHAÎNE</u>

### Installer le tendeu

Le tendeur doit être fixé conformément à ces instructions pour qu'il fonctionne correctement. Déballez le tendeur de chaîne. Coupez et retirez le nœud en plastique.

Tout en tenant le tendeur d'une main, retirez le piston de la chaîne de l'autre main. Soulevez la chaîne hors de la fente de verrouillage et faites glisser le tendeur vers le bas de la chaîne.

Tirez le tendeur vers le bas jusqu'à ce que la chaîne soit complètement tendue (le piston est vers le haut) et déplacez le tendeur vers le haut d'environ 1/8" Marquez l'emplacement des vis sur le mur ou

### Tornillos para el Tensor 2 (1") cabeza Phillips Solo para cortinas con CCO! 2 (%") Para montaje exterior Manija del Riel Inferior 1 cortinas de hasta 48" de ancho Solo para cortinas sin cordón! 1 cortinas de más de 48" de ancho Paso 2. Herramientas Requeridas

Tipo Zebra

**INSTRUCCIONES DE INSTALACION** 

Falta alguna pieza? Llame el Servicio al Cliente.

El juego de montaje incluye las siguientes piezas:

Paso 1. Cerciórese del Contenido

**Opción Sin Cordón** 

Extensores de Soporte

montaje exterior

Parte

Soportes

**Tornillos** 

Lápiz, cinta métrica, nivel, destornillador, pinzas, escalera, taladro.

Su cortina puede instalarse ya sea dentro o fuera del marco de la ventana. Paredes de Yeso: use tarugos. Concreto, Piedra o Ladrillo: use brocas para masonería y tarugos o tornillos especialmente

diseñados para masonería (no incluidos).

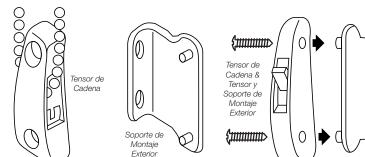
Paso 3. Instalación

Un soporte deberá estar puesto entre 2" y 6" de cada extremo del riel. Para cortinas mas anchas que requieren de 3 o 4 soportes, estos deberán estar distribuidos equitativamente entre los dos soportes exteriores.

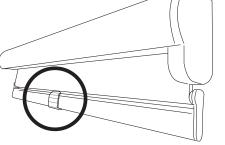
Fije cada soporte al la parte superior interna de la abertura de la ventana usando los tornillos incluidos. Perfore los agujeros usando una broca de 5/64". Los soportes de extensión no se usan en montajes internos.

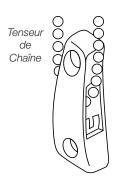
Para un montaje a ras, primero fije los soportes al riel (mire la ilustración), y luego Para Montaje Interior posicione la cortina en la apertura de la ventana como la desea. Luego marque con lápiz detrás de cada soporte. Remueva los soportes presionando la pestaña plástica. Alinee los soportes con las marcas de lápiz, y atornille en su lugar como se describió anteriormente.

mueva el tensor arriba 1/8" approx. Marque el lugar de los tornillos en la pared o arco de la ventana con



### **NO SOBRE-APRIETE!**







à billes de l'autre main. Soulevez la chaîne à billes hors de la rainure de verrouillage des billes et faites glisser le dispositif de tension jusqu'au bas de la boucle de la chaîne.

Tirez le dispositif de tension vers le bas jusqu'à ce que la chaîne à billes soit complètement tendue (le piston sera en haut), puis déplacez le dispositif de tension vers le haut d'environ 1/8".

Marquez les emplacements des vis sur le mur ou le cadre de la fenêtre avec un crayon.

Montage intérieur: en cas de montage dans du bois, pré-percez les trous de vis, puis installez le dispositif de tension à l'aide des vis à tête Phillips de 1 pouces fournies.

Si vous ne le fixez pas dans le bois, utilisez des ancrages appropriés au substrat et suivez les instructions du fabricant des ancrages. Montage extérieur: déplacez le dispositif de tension vers le bas de la chaîne comme indiqué ci-dessus. Appuyez ensuite le dispositif de tension sur les poteaux du support de montage. Installez soigneusement les vis à tête Phillips 3/8» fournies à travers le dispositif de tension dans le support de montage à l'aide d'un tournevis cruciforme (NE PAS TROP SERRER!). Tirez le dispositif de tension vers le bas comme indiqué ci-dessus et marquez au crayon la position du support de montage extérieur. Détachez maintenant le dispositif de tension du support. marquez au crayon les emplacements des vis du support et fixez-le à l'aide des vis de 1», puis rattachez le dispositif de tension au support.

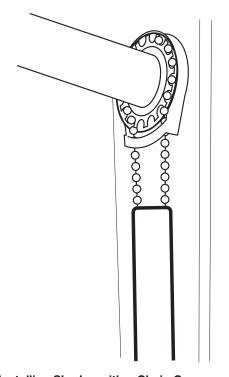
### Fonctionnement du store

L'exposition limitée du cordon est une mesure de sécurité requise. Par conséquent, le cordon doit être tiré plusieurs fois pour soulever ou abaisser le store. Soyez patient, tirez le cordon lentement et doucement pour prolonger la durée de vie du store.

**STRANGULATION HAZARD** — Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

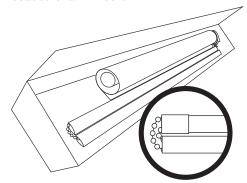
**RISQUE D'ÉTRANGLEMENT** — Les enfants en bas âge peuvent s'étrangler avec des cordes. Enlevez immédiatement ce produit si une corde mesurant plus de 22 cm devient accessible ou si le contour d'une boucle de plus de 44 cm devient accessible.

# SUPPLEMENTARY INSTALLATION INSTRUCTIONS FOR CUSTOMERS IN CANADA



### **Installing Shades with a Chain Cover**

Your new shade includes a dedicated lift cord/chain cover that allows for no more than 22cm (8") of lift cord to be exposed at any time. The cover is pre-attached to the beaded chain lift cord.

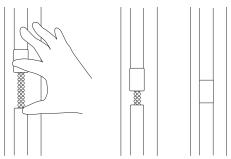


The cover for larger shades will be in two sections which are separated when the shade is packaged for shipment and thus must be joined together when the shade is installed. See complete instructions below:

Step 1 – Carefully remove the protective bubble wrap from both ends of the shade. Do not remove the bubble wrap at the center of the shade until the shade is fully installed. Unwrap the Bead Chain and Tension Device being certain not to damage the chain. Cut and remove the zip-tie.

Step 2 – Attach the shade using the detailed instructions that came with the shade. Allow the chain, chain cover and tension device to hang freely when mounting the shade.

Step 3 – If the Chain Cover is in two sections, attach the sections as illustrated.



Slide the bottom section of the Chain Cover into the Connector that is pre-attached to the upper section

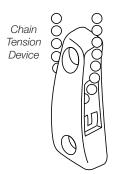
Step 4 - Attach the Tension Device

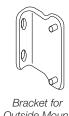
**IMPORTANT** – The Tension Device must be attached as detailed in these instructions for your shade to function properly.

If possible, have a helper hold the Chain Cover up and out of the way when installing the Tension Device.

While holding the tension device in one hand, pull the plunger away from the bead chain with the other hand. Lift the bead chain out of the bead locking groove and slide the tension device to the bottom of the chain loop.

Pull the tension device down until the bead chain is fully tensioned (plunger will be at





Outside Mount

the top) and then move the tension device up approximately 1/8".

Mark the screw locations on the wall or window frame with a pencil.

Inside Mount: If mounting into wood, predrill screw holes and then install the tension device using the 1" Phillips head screws provided.

If not securing into wood, use appropriate anchors for the substrate and follow the anchor manufacturer's instructions.

Outside Mount: Move the tension Device to the bottom of the chain as noted above. Then press the tension device onto the mounting bracket posts. Carefully install the 3/8" Phillips head screws provided through the tension device into the mounting bracket using a Phillips head screwdriver (DO NOT OVER-TIGHTEN!). Pull the tension device down as noted above and pencil mark the position of the outside mount bracket. Now detach the tension device from the bracket, pencil

mark the screw locations for the bracket and attach it using the 1" screws, and then reattach the tension device to the bracket.

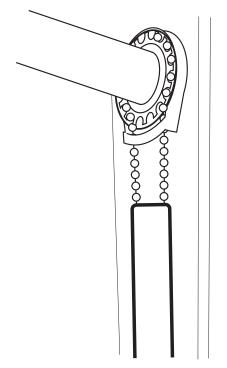
### Operating the Shade

The limited cord exposure is a required safety measure. As a result, the cord must be pulled many times to lift or lower the shade. Be patient, pull the cord slowly and smoothly to prolong the life of the shade.

**STRANGULATION HAZARD** — Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

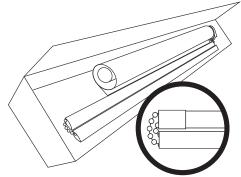
**RISQUE D'ÉTRANGLEMENT** — Les enfants en bas âge peuvent s'étrangler avec des cordes. Enlevez immédiatement ce produit si une corde mesurant plus de 22 cm devient accessible ou si le contour d'une boucle de plus de 44 cm devient accessible.

### **INSTRUCTIONS D'INSTALLATION SUPPLÉMENTAIRES POUR LES CLIENTS AU CANADA**



### Installation de stores avec un couvrechaîne

Votre nouveau store comprend un couvrecordon/chaîne de levage dédié qui permet d'exposer à tout moment un maximum de 22 cm (8") de cordon de levage. La housse est pré-attachée au cordon de levage à chaîne perlée.

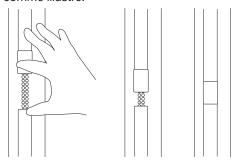


La couverture des stores plus grands sera composée de deux sections qui sont séparées lorsque le store est emballé pour l'expédition et doivent donc être assemblées lorsque le store est installé. Voir les instructions complètes ci-dessous :

étape 1 - Retirez délicatement le film protecteur à bulles des deux extrémités du store. Ne retirez pas le papier bulle au centre du store tant que le store n'est pas complètement installé. Déballez la chaîne à billes et le dispositif de tension en vous assurant de ne pas endommager la chaîne. Coupez et retirez l'attache zippée.

étape 2 - Fixez le store en suivant les instructions détaillées fournies avec le store. Laissez la chaîne, le couvercle de chaîne et le dispositif de tension pendre librement lors du montage du store.

étape 3 - Si le couvre-chaîne est composé de deux sections, fixez les sections comme illustré.



Faites glisser la section inférieure du couvercle de chaîne dans le connecteur pré-attaché à la section supérieure.

étape 4 - Fixez le dispositif de tension

**IMPORTANT**– Le dispositif de tension doit être fixé comme détaillé dans ces instructions pour que votre store fonctionne correctement.

Si possible, demandez à une personne de maintenir le couvercle de chaîne vers le haut et à l'écart lors de l'installation du dispositif de tension.

Tout en tenant le dispositif de tension d'une main, éloignez le piston de la chaîne

# Motor&Controls or Custom DualShades Wire-free Rechargeable Motor System

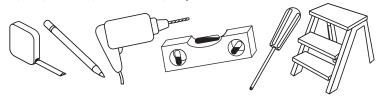
### **INSTALLATION INSTRUCTIONS**



INSTALL THE SHADE BEFORE ATTEMPTING TO OPERATE THE MOTOR.

### **Tools Required:**

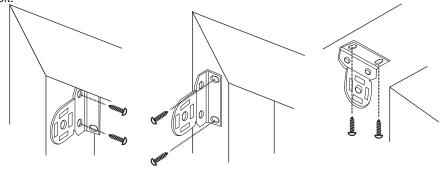
Tape measure, pencil, drill, drill bits, screw driver, step stool or ladder.



Note: use a 5/64" drill bit to pre-drill the screw holes (for attachment to a wall stud or header board). Use Wall Anchors (not included) for hollow dry wall or plaster mounting.

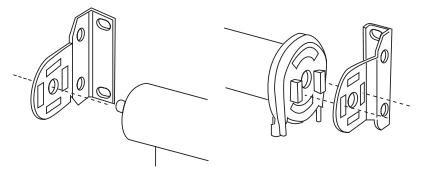
**Step 1.** Mount the Brackets [Note: If your shade has a Cassette Valance (the shade is pre-mounted in a decorative aluminum cover) locate the special instructions for installing the Cassette]

Attach the brackets to the window frame, molding or ceiling as shown. The brackets are "universal" – there are no "right" and "left" brackets. Mark the screw locations with a pencil – pre-drill the screw holes using a 5/64" drill bit.



### Step 2. Install the Shade

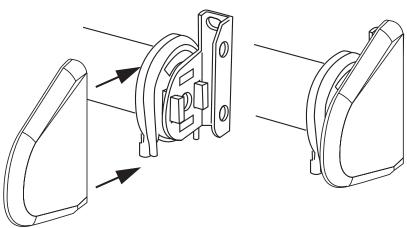
There are Hook Arms on both sides of the shade – these must be facing downward when the shade is attached to the brackets. Slide the shade upward into the brackets so that the hook arms go into the hook arm receiver holes on each bracket. Once the hook arms are through the holes, gently pull down until the hook arms have locked securely to each bracket.



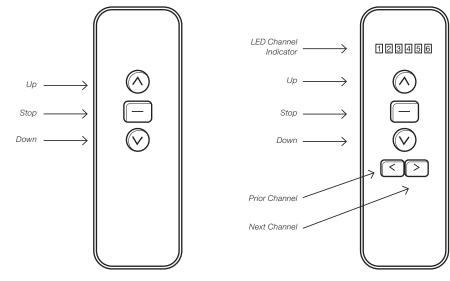
### Step 3. Install the Bracket Covers

- For Outside Mount Shades Only!

Bracket covers slide onto the brackets as shown until they snap into position.

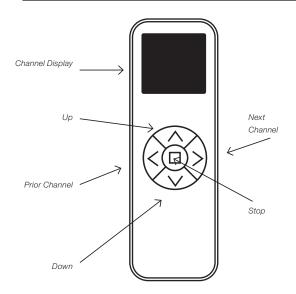


### **Remote Transmitters**

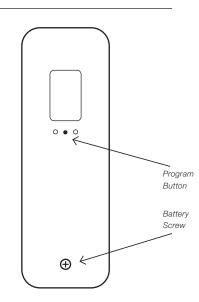


Single Channel Remote Control Transmitter

Six (6) Channel Remote Control Transmitter

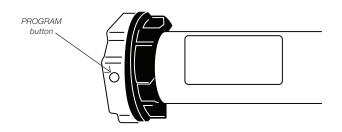


Sixteen (16) Channel Remote Control Transmitter



Back of Remote Control Transmitter

### **Motor Head**



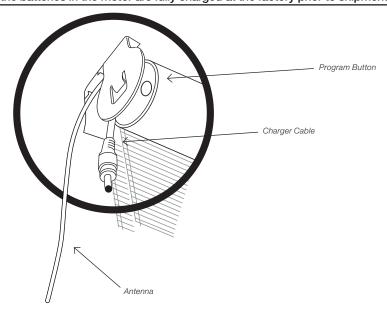


# 

### PROGRAMMING AND OPERATION OF RADIO TECHNOLOGY MOTORS

IMPORTANT: The Upper & Lower limit positions (full UP & DOWN positions) have been pre-set at the factory – also, a Channel Number has been assigned to each shade - therefore, it is not necessary to perform Steps 1, 2 & 3 below – however, we recommend that you read these to familiarize yourself with the basics of programming the motor and remote control and to fully understand the function of your motorized shade.

Also, note that the batteries in the motor are fully charged at the factory prior to shipment.



### 1. . Channel Selection for Each Shade

When you receive your shades the channel number pre-assigned to each shade will be marked on the shade and/or carton. Per the notice above, it is not necessary to perform Steps 1, 2 & 3 as these settings are done at the factory and will require no adjustment under normal circumstances.

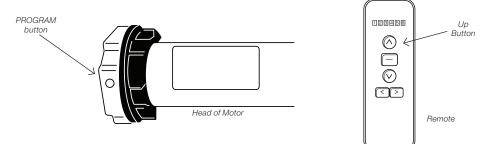
A channel number must be assigned to each motor/shade. The assigned numbers should be sequential starting with #1 (1, 2, 3 etc.).

Press the channel buttons/arrows to select a dedicated channel for each shade prior to mating each shade/motor to the remote controller.

### 2. Programming/Mating

<u>REMINDER: the motor and remote have been pre-set at the factory – programming information for Steps 1, 2 & 3 is provided as background information only.</u>

Identify the head of the motor housing on the left side of the shade (see drawing) - Press the PROGRAM button until the motor beeps and the shade oscillates (the shade will oscillate - a quick back and forth movement of the shade) Press the UP button on the remote (see drawing) – the shade will oscillate again – the motor and transmitter are now mated.



### 3. Setting UP and DOWN Limit Positions

NOTE: Upper and lower limit positions have been pre-set at the factory - programming information for Steps 1, 2 & 3 is provided as background information only.

### Set the UP position:

Move the shade 6" to 10" below the desired upper limit by pressing the UP or DOWN arrows/buttons on the remote. Press the PROGRAM button on the back of the remote – the motor will oscillate – this puts the motor in program mode. Now move the shade up to the desired UP position and press the program button again – the motor will oscillate and the upper limit is now set.



### Set the DOWN position:

Move the shade down from the upper limit position to a point 6" to 10" from the bottom, and then press the PROGRAM button on the back of the remote – the motor will oscillate and is once again in program mode. Now move the shade to the desired DOWN position and press the PROGRAM button the motor will oscillate and the lower limit is now set.

NOTE: after all limits are set, see the remote control operating instructions below.

### 4. Setting Intermediate Positions & Other Settings

### Setting INTERMEDIATE positions

Up to (4) intermediate positions can be set.

Move the shade at least 6 inches away from the previously set limits – press the PROGRAM button on the rear of the remote – the motor will oscillate and is now in program mode.

Now move the shade to any desired intermediate STOP position and press the PROGRAM button again – the motor will oscillate and the intermediate STOP position is now set.

Repeat this process to set additional intermediate STOP positions

### **Erasing Limits:**

Note: the 1st/Upper limit cannot be erased – it can only be eliminated by deleting all memory

Move the shade to the limit position that you wish to erase – press and hold the PROGRAM button on the rear of the remote for approximately 7 seconds – the motor will oscillate twice, and the limit has been erased.

### Deleting Memory:

Press the program button on the head of the motor 4 times, and then press a fifth time and hold the button down until the motor oscillates twice. All memory is now erased.

**Sleep Mode** (to enable the control of more than one motor on a single channel):

Press and hold the program button on the head of the already programmed motor – keep holding the button when the motor beeps and oscillates until you hear a long beep – the motor is now in Sleep Mode.

Program the new motor by using the exact same steps as above to begin programming the second motor. Now set the limits on the new motor as described above. When you have finished setting the limits on the newly programmed motor, continue in the same fashion until all motors that you wish to have on that channel are programmed.

You then begin waking up each motor by pressing the program button on the head of the motor until the motor beeps – then press the UP button on the remote on the desired channel.

### <u>Using the Remote Control Transmitter</u>

Press the UP/DOWN button once and the shade will move to the next pre-set limit position.

Press the UP/DOWN button twice at the speed of once per second and the shade will move to the UP or DOWN limit position without stopping at any intermediate position.

When the up position has been reached, the UP button becomes non-functional, and when the down position has been reached the DOWN button becomes non-functional.

### Controlling Multiple Shades Simultaneously

6 Channel Remote: press the channel selector until all six lights are lit to control up to 6 shades at the same time using the remote control as described above.

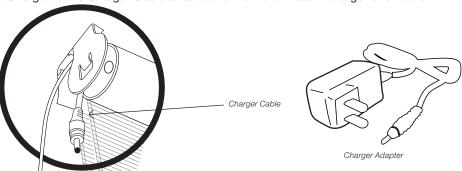
16 Channel Remote: press the channel selector button until "CC" appears in the display window to control up to 16 shades at the same time using the remote control as described above.

### Operating the Shade

To raise and lower the shade, use the remote control as described above.

### Charging the Batteries

Connect the AC Charger to the Charger Cable attached to the motor head - charge for 8 hours.

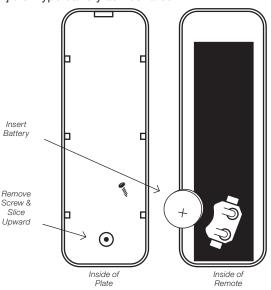




# Motor&Controls CustomROllerShades Wire-free Rechargeable Motor System

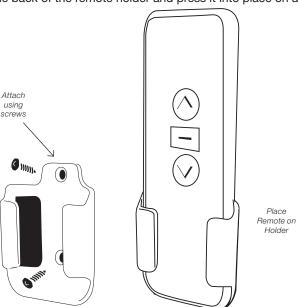
### Installation/Replacement of the Remote Control Battery

Remove the cover on the rear of the remote by removing the screw and sliding the back plate upward slightly – install a 3V [CR2032] disk type battery as illustrated.



### Installation of Optional Wall Mount Holder

Attach the remote holder using the screws provided (use wall anchors for hollow dry wall), or peel the foil off the adhesive pad on the back of the remote holder and press it into place on any clean flat surface.



### **CUSTOMER SERVICE: 1-800-264-1190**

### General Safety Instructions for Motorized Shades

- Do not expose the motor or transmitter to moisture or extreme temperatures
- Do not allow children to play with this device
- Use or modification outside the scope of this instruction manual will void the warranty
- If cable or power connector is damaged, do not use
- Keep the antenna straight and clear from metal objects

### Statement Regarding FCC Compliance

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- 1) This device may not cause interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

### Note

This equipment has been tested and found to comply with 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.



However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the users authority to operate the equipment.

### Cleaning

Dusting: Vacuum using the soft brush attachment.

Washing (applies to vinyl or vinyl coated shade material): Use a cloth, sponge or soft brush and a mild detergent. Use warm or cold water, not hot water. Place toweling on the floor or window sill and wash the blind in sections.

### **REPLACEMENT PARTS**

In the event that replacement parts are ever needed, you may call: 1-800-264-1190

Please be sure to provide the following information, if possible:

- The complete model or catalog number of your product
- A description of the product
- A description of the part needed

### LIMITED LIFETIME WARRANTY

The enclosed product is warranted to the original residential retail purchaser as long as the product remains in the original window.

### Covered

<u>Lifetime:</u> Entire product against manufacturing defects (i.e. a flaw in the product design, materials, or workmanship that causes the product to no longer function.

3 Years: Cords, including internal cords such as those found in cordless blinds or shades.

5 Years: All fabric

3 Years: Battery Operated Motors

### **Not Covered**

- 1. Normal wear and Tear
- 2. Any product that fails due to:
- Abuse
- Alterations
- Exposure to salt air
- Improper cleaning
- Improper installation
- Misapplication
- Accident
- Damage from pests/insects/pets
- Extraordinary use
- Improper handling
- Improper operation
- Misuse
- 3. Natural Wood Products that have:
- · Loss of color intensity
- Variations in color, grain or texture
- Warping of wood slats in high humidity areas
- 4. Costs associated with:
- Product removal
- Transportation to and from the retailer
- Brand label removal
- Product re-measure
- Product reinstallation
- Shipping
- Incidental or consequential damages



# Motor&Controls CustomRollerShades Wire-free Rechargeable Motor System

In the event there are multiple blinds/shades in the same room, only the defective blind/shade will be replaced

### To Report Shipping Damage:

If damage occurred during shipping, call the place of purchase and report within 7 calendar days, or you may be denied credit for your damaged product.

### To Obtain Service:

If you suspect this product has a manufacturing defect in materials or workmanship:

- Locate the sales receipt
- Call place of purchase

Any unauthorized returns will not be accepted.

### **Warranty Remedy:**

This shall be your sole remedy under this limited warranty.

If this product is found to have a manufacturing defect in materials or workmanship, we will, at our discretion, do one of the following:

- Repair the product
- Replace the product
- Refund the cost of the product

Colors may vary from lot to lot and may not exactly match sample swatches or previous purchases.

Discontinued items or color selections will be replaced with the closest equivalent current product.

Your rights under state law: This lifetime limited warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you. No agent, representative, dealer

or unauthorized employee has the authority to increase or alter the obligation of this warranty. This lifetime limited warranty supersedes any previous versions

### WARNING

STRANGULATION HAZARD — Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.





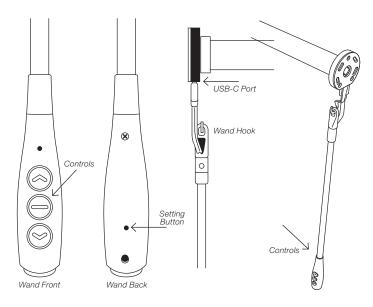
# Troubleshooting

Problem	Possible Fix		
Shade moving in the wrong direction	Reset the motor to factory spec and erase all limits, then program from the beginning.		
Shade Not stopping at desiered height (Reset Limit)	Top Limit can not be reset without erasing all limits and starting from the beginning, Take the shade to the incorrect limit, Press and hold the program button on the back of the remote until the shade jogs, move the shade to the desiered height then press and hold the program button until the shade jogs again. The limit has been reset.		
Motor has no response to remote	Press and hold the program button on head of motor, see if it Joggs, if it does then walk them through programming from the beginning  Check the Antenna, make sure it is not kinked or touching metal.		
Still not working, plug the motor in.	See if motor operates or can be programmed		
Switch motor to another channel	If remote already has 1 motor on the desiered channel, put that motor in sleep mode and then erase the memory of the motor that is to be switched and joined on another channel. Program to the new channel then wake the other motor up.		
Motor begins to beep, Power is getting low	Plug the motor in as soon as possible, if the power drops to zero voltage the memory could be lost and the motor will have to be reprogrammed.		

# Wand Control Motorized Custom Shades

### **Programming and Operating Instructions**

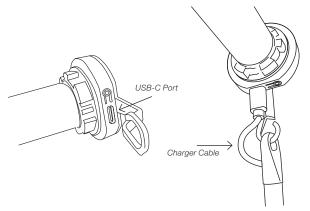
Wand Control shades are powered by a rechargeable lithium-ion battery contained and concealed within the roller tube



### CONNECT THE WAND TO THE MOTOR HEAD

Slide the Wand onto the hook attached to the motor head such that the controls on the handle of the wand face into the room.

Attach the mini USB connector to the USB port on the motor head as illustrated.



### PROGRAMMING AND OPERATION OF RADIO TECHNOLOGY MOTORS

### IMPORTANT:

The Upper & Lower limit positions (full UP & DOWN positions) have been pre-set at the factory – therefore, it is not necessary to perform Step 1 below – however, we recommend that you read this to familiarize yourself with the basics of programming the motor to fully understand the function of your motorized shade.

Note: the battery in the motor has been partially charged at the factory. Fully charge the battery at your convenience following the guidelines in these instructions.

### Setting UP and DOWN Limit Positions:

Note: Upper and lower limit positions have been pre-set at the factory - programming information for this Step is provided as background information only.

Set the **UP position**: Press the SETTING button on the back of the wand handle

- the motor will oscillate (a quick back and forth movement of the shade) –the motor is now in program mode. Move the shade to the desired upper limit by pressing the UP or DOWN arrows/buttons on the wand handle. Press the SETTING button again – the motor will oscillate and the upper limit is now set. PROGRAM button again – the motor will oscillate and the intermediate STOP position is now set.

Set the DOWN position: Move the shade to the desired lower limit by pressing the UP or DOWN arrows/buttons on the wand handle. Press the SETTING button on the back of the wand handle – the motor will oscillate – this puts the motor in program mode. Press the SETTING button again – the motor will oscillate and the lower limit is now set.

### **Setting Intermediate Positions**

Up to (4) intermediate limit positions can be set.

Move the shade to any desired intermediate STOP position that is least 6 inches away from any previously set limits – press the SETTING button on the back of the wand handle – the motor will oscillate and is now in program mode.

Now press the SETTING button again – the motor will oscillate and the intermediate limit position is now set.

Repeat this process to set additional intermediate Limit/STOP positions.

### Limit Position Fine-Tuning

Move the shade to the limit position to be adjusted. Press the SETTING button on the rear of the wand handle – the motor will oscillate and is now in program mode. Move the shade to the desired 'new' position – press the SETTING button – the motor will oscillate and the revised limit position is now set.

### **Deleting a Limit Position**

Note that the upper limit can only be deleted by a factory reset which deletes all limits (see below).

Move the shade to the limit position that you wish to delete. Press and hold the SETTING button for approximately 7 seconds – the motor will oscillate once initially and a second time after about 7 seconds – the limit position is now deleted.

### **Delete All Limits / Factory Reset**

Press and hold the programming button on the motor head for approximately 7 seconds – the motor will oscillate twice and the motor is now reset. The motor will have to be reprogrammed for continued use.

### **Changing Motor Direction**

Motor direction is pre-set at the factory. So, under normal circumstances there should be no need to change/reverse motor direction. However, polarity can be reversed as follows: Press the programming button on the motor head - the motor will oscillate. Then press and hold the DOWN button on the wand handle – the motor will oscillate again – motor direction is now reversed.

### Using the Wand Controls / Operating the Shade

Press the UP/DOWN button once and the shade will move to the next pre-set limit position.

Press the UP/DOWN button twice within a second (i.e. twice rapidly!) and the shade will move to the UP or DOWN limit position without stopping at any intermediate position.

When the up position has been reached, the UP button becomes nonfunctional, and when the down position has been reached the DOWN button becomes non-functional.

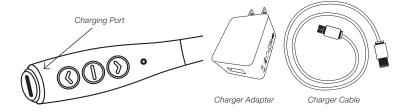
### Charging the Battery

[AC Charger and cable included with every shade]

Connect the AC Charger to the charging port on the bottom of the wand handle using the cable provided – charge for 8 hours.

Note: Each battery/motor should be charged at least once every 6 months. If the cable or power connector is damaged, do not use it – contact customer service for a replacement.

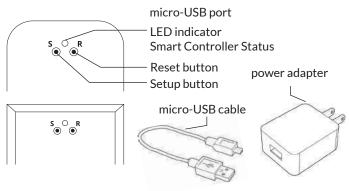
Important Information about your battery powered product: Rechargeable batteries should be recycled, not disposed of with common household trash. When/if you replace your shade, please recycle in accordance with local environmental regulations.



# SETUP CODE CODE DE CONFIGURATION

SBCAN

### Getting to know your Smart Controller



### Smart Controller Status:

Flashing blue - Hotspot available Flashing green - Connecting to the WiFi network Pulsing cyan/blue-green - Connected to the Internet

### **Getting Started**

Download the Neo Smart Blinds app



Download the app to your phone or tablet by searching **Neo Smart Blinds** on Google Play or the App Store.

Note: Do not install Neo Smart Blinds Blue

- Plug in your Smart Controller in reach of your home WiFi Choose a place not too far from your home router or a place you know has good WiFi signal strength. You will be able to change its location after, if necessary.
- 3 Create an account and choose the setup code written on the cover

After opening the app, tap on Create one to create a new account. Enter a valid email address and choose a password, select the region time zone from the place where the Smart Controller will be located. Choose the setup code written in the cover and tap on Register.

4 Follow the app step by step to add the Smart Controller Have in hand the home WiFi password. It will be necessary to connect the Smart Controller to the Internet.

Note: Some Android users won't be connected quickly to the hotspot. If it is the case, please wait about 10 seconds before returning to the app. During this time, your device may notify you that the hotspot does not have Internet access, and will prompt you whether you want to remain connected. You need to select the option that will allow you to keep connected before returning to the app.

### **System requirements**

- A strong WiFi signal (3 bars or more) in the location where you will setup your Smart Controller.
- The Smart Controller only supports 2.4GHz WiFi (IEEE 802 11b/g/n), not 5GHz. WiFi security needs to be set to WPA-PSK or WPA2-PSK.
- A smartphone or tablet running Android 5.0 (Lollipop) or higher, or iOS 8 or higher is needed.

### **Troubleshooting**

### The home WiFi doesn't appear in the step 4

Try rescanning, if the problem persists, you will need to reposition the Smart Controller to a place with stronger WiFi signal. In this case, exit the process (tap on the menu, then tap Your Rooms), replace the Smart Controller and start over.

### The Smart Controller LED in the bottom is not blinking blue The process fails in the last step

Press the S button for 10 seconds, then press the R button once and start over. Pay special attention when typing the WiFi password.

### **Need more help?**

Visit *neosmartblinds.com/smartcontroller* for detailed instructions about how to use the app and troubleshooting.

### **Integrations**

### **Smart home devices**

Visit neosmartblinds.com/smartcontroller-integrations for detailed information about connecting to Amazon Alexa, Google Home and other systems.

### Control4

Please send an email to tech@neosmartblinds.com with your name, your email and your company's name. This information is necessary to always send to you any further driver update.

### **Legal Information**

FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures

- Reorient or relocate the receiving antenna.

  Increase the congretion between the
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/
  TV technician for help

### Contains transmitter module FCC ID: COFWMNBM11

To comply with FCC/IC RF exposure limits for general population/ uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

### IC

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- This device may not cause interference;
  and
- This device must accept any interference, including interference that may cause undesired operation of the device.

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS102 and users can obtain Canadian information on RF exposure and compliance.

Contains transmitter module IC:

### 10293A-WMNB11

This End equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.











**Installation Guide** 

## No-Drill Blinds Headrail



The difficulty level of this installation is ranked at Level 1-A piece of cake!

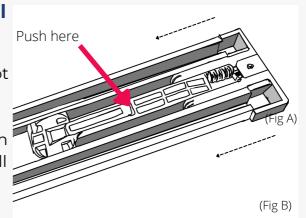
If you have questions or get stuck, call our Customer Care Team at (888) 685-1735, or email info@selectblindscanada.ca



### **Preparing the No Drill Blinds Headrail**

Pull the lever from below or push down on the mechanism from above to retract the tension boot (See Fig B).

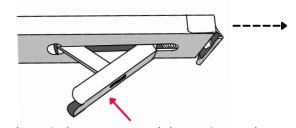
Install the metal strips or padded adhesive tape on opposite sides of the window opening where you'll be installing the No-Drill Blinds Headrail. This is optional and only available on larger products.





### **Installing the No Drill Blinds Headrail**

Insert the No-Drill Blinds Headrail into the window opening, make it flush with the top of the window opening, then push on the lever to extend the tension spring and secure the No-Drill Blinds Headrail. (See Fig C)



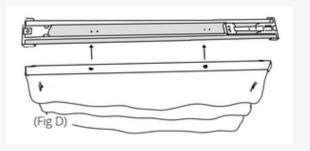
Push the lever in here to extend the spring end.

(Fig C)



### **Installing the Product**

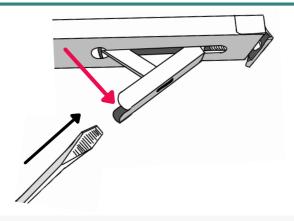
Install the product onto the brackets (See Fig D). Test and operate the product to ensure secure installation and smooth functionality.



### **Uninstalling the No Drill Blinds Headrail**

To uninstall the product, follow step 1 by removing the product from the headrail and use a screwdriver to unlatch the lever.

Make sure to hold the No Drill Blinds Headrail in place while unlatching the lever. This will prevent damage to the window or headrail.



### **Tech Tip**

If the fixed boot end was accidentally forced out, use a flathead screwdriver to twist the red "droplets" towards the center and then push it back in.

